

## MPIA 2024-021 Chat with Liz Sanchez

Name	Address	Time	Message	Attachment	iMessage
Liz Sanchez		8/16/2023 7:51	Jackie will head there now - sorry for the confusion		TRUE
Me		8/16/2023 7:52	Thank you. I just sent the schedule via email. My fault for not sending it. Appreciate you getting a bus there.		TRUE
Liz Sanchez		8/16/2023 7:54	What is the address where we are meeting today?		TRUE
Me		8/16/2023 8:08	5451 Beaverkill Rd		TRUE
Me		8/17/2023 16:55	Good if I stop by in about 30 minutes or so		TRUE
Liz Sanchez		8/17/2023 16:56	sure		TRUE
Me		8/17/2023 17:59	Where are you? In classroom and it's empty		TRUE
Liz Sanchez		8/23/2023 10:19	Any word on special ed routes? We cannot cover 70 routes?		TRUE
Me		8/23/2023 10:20	Not yet. Adam is definitely aware and working on it. Won't expect you to do that. Will touch base later today. How did morning runs go?		TRUE
Liz Sanchez		8/23/2023 10:20	As good as they could have.		TRUE
Liz Sanchez		8/23/2023 10:21	Will be crucial to dry run those sped routes		TRUE
Me		8/23/2023 10:21	Absolutely. Once I'm done with Dr M around noon I will go see staff on this		TRUE
Liz Sanchez		8/23/2023 18:04	Any word on routes?		TRUE
Me		8/23/2023 18:56	Let me put Adam and Shilpan on text thread. I do know Adam was working on.		TRUE
Liz Sanchez		8/24/2023 7:37	Good morning - can i please have Chris's cell number		TRUE
Me		8/24/2023 8:17			TRUE
Me		8/24/2023 8:25	I just gave the MVA your name and number as the point of contact for them to reach out about an appointment.		TRUE
Liz Sanchez		8/24/2023 9:16	Should i call them or wait?		TRUE
Me		8/24/2023 9:18	I would wait. If you haven't heard by 1030 let me know.		TRUE
Liz Sanchez		8/24/2023 16:38	Please do not forward that sta email		TRUE
Me		8/24/2023 16:39	Of course		TRUE
Liz Sanchez		8/24/2023 16:39	Lol		TRUE
Me		8/24/2023 16:40	Was going to say too late ðŸ˜ˆ,		TRUE
Liz Sanchez		8/24/2023 16:47	Ruin a 30 year relationship lol		TRUE

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Liz Sanchez		8/24/2023 20:51	You have assigned 242 routes. We should talk about this as there is no way we can do this. Sped is 45 routes and i do not even have that many buses! Also, we got 10 van routes and the plan was to put some sped in vans. Anyway, lets discuss the plan tomorrow		TRUE
Me		8/24/2023 20:56	Yes let's do that. Let me see what time works for Adam.		TRUE
Liz Sanchez		8/24/2023 20:56	Ok, thanks		TRUE
Me		8/25/2023 7:50	I will get you down to 230 but it would be helpful if your team had any recommendations for efficiencies.		TRUE
Liz Sanchez		8/25/2023 7:50	Unfortunately, this late in the game it is impossible for them to do this in time. I have asked them to look at what we can put in vans and that is hard enough right now.		TRUE
Me		8/25/2023 7:51	No worries we will get it done. I will work with my team		TRUE
Liz Sanchez		8/25/2023 7:52	I do think once school settles down that we have them do an efficiency study for you		TRUE
Liz Sanchez		8/25/2023 10:27	I spoke to MVA and they will help me with STA buses - they now have 10		TRUE
Liz Sanchez		8/29/2023 7:33	<image>	Backup Explorer/Media/Library/SMS/Attachments/data/10/82FD0F7A-ED7A-4CD7-9A68-4759CF31B562/IMG_6977.HEIC	TRUE
Me		8/29/2023 7:35	Thanks for sharing		TRUE

MPIA 2024-021 Chat with Sarah Skinner

Name	Address	Time	Message	Attachment	iMessage
Sarah Skinner		8/14/2023 21:48	Hi Brian , please give me a call if you have a second		TRUE
Me		8/15/2023 10:29	Thanks		TRUE
Me		8/15/2023 11:30	Will be hopping on in a couple minutes		TRUE
Me		8/18/2023 11:08	Sorry in a meeting. Will give you a call around noon if that works..hopefully		TRUE
Sarah Skinner		8/18/2023 12:34	Sorry I missed your call. Iâ€™m free now if youâ€™re still available		TRUE
Me		8/21/2023 20:56	Do you have a second for a quick call about kick off tomorrow?		TRUE
Sarah Skinner		8/21/2023 23:50	Sorry to miss your text. My flight just landed. Happy to chat if youâ€™re still up otherwise call me anytime tomorrow morning		TRUE
Me		8/21/2023 23:51	No worries. We can talk in am. Will probably be by the lot between 7 and 8.		TRUE
Me		8/22/2023 9:50	Board Members - may attend Ms. Antonia Watts Ms. Jackie McCoy Ms. Jennifer Mallo		TRUE
Sarah Skinner		8/24/2023 11:04	Just called to give you and update for your meeting with Dr M . Give me a call if youâ€™re still available before youâ€™re meeting		TRUE
Sarah Skinner		8/26/2023 11:19	Can you chat? Team had questions about the routes. Please let me know youâ€™re free.		TRUE
Me		8/26/2023 11:19	Thanks!		TRUE
Me		8/26/2023 11:19	Sure		TRUE
Sarah Skinner		8/26/2023 15:11	Hi Brian. Saw you called. Iâ€™ll follow up on your email from Robert Bruce.		TRUE
Me		8/26/2023 15:15	Do you have a minute		TRUE
Sarah Skinner		8/29/2023 20:24	Do you have a minute to chat?		TRUE
Sarah Skinner		8/29/2023 22:40	You still available?		TRUE
Me		8/30/2023 0:20	Actually yes for maybe another hour or so.		TRUE
Sarah Skinner		8/30/2023 0:22	Can I call you?		TRUE
Me		8/30/2023 0:22	Yes		TRUE
Me		8/30/2023 2:17	One thing I forgot to ask you is to let Liz know that Dr M brought back David Ramsay today - previous director that was working for me, now as a consultant for him. He will probably be over there at 6 and has authority to represent my office.		TRUE
Sarah Skinner		8/30/2023 2:18	Ok. Thank you for letting me know		TRUE

MPIA 2024-021 Chat with Sarah Skinner

			Hi Brian, thank you for taking my call last night, and for your honest feedback. I spoke to Liz and all buses left the yard on time with all routes covered this morning. Our team has been monitoring the Dashboard all morning to analyze routes and performance. Let me know if you want an update from the AM. Also Ritu sent Dr. M and email late last night, and cc'ed you and Scott, with a summary from day 1 day 2 -performance, challenges, and actions take to improve service. Please let me know if you or the team have any question.		
Sarah Skinner		8/30/2023 10:02			TRUE
Sarah Skinner		8/30/2023 10:02	I'm available anytime if you want to chat.		TRUE
Me		8/30/2023 13:01	Are your buses leaving yard early to make sure they are at the school early like yesterday targeting 225?		TRUE
Sarah Skinner		8/30/2023 13:06	Yes, We have called drivers early like yesterday		TRUE
Me		8/30/2023 13:06	Thanks		TRUE
Me		8/30/2023 13:10	Let's keep that for remainder of the week.		TRUE
Sarah Skinner		8/30/2023 13:12	Ok. How did the press conference go?		TRUE
Me		8/30/2023 13:12	Haven't heard		TRUE
Me		8/30/2023 15:24	Also KaraLee Turner-Little		TRUE
Sarah Skinner		8/30/2023 15:24	What about the above? Is that a student?		TRUE
Me		8/30/2023 15:54	No sorry Deputy Superintendent		TRUE
Me		8/30/2023 15:54	How long til they get access? Thanks		TRUE
Sarah Skinner		8/30/2023 15:54	Oh got it sorry. Should have known that		TRUE
Sarah Skinner		8/30/2023 17:16	Hi Brian. All of the folks you requested should now have access to the dashboard. Let me know if you have any trouble logging in.		TRUE

MPIA 2024-021 Chat with Shilpan Patel

Name	Address	Time	Message	Attachment	iMessage
Me		8/20/2023 12:17	Brian Nevin		TRUE

## MPIA 2024-021 Chat with Vivek Garg

Name	Address	Time	Message	Attachment	iMessage
Vivek Garg		8/16/2023 15:52	Hello Brian, Vivek@Zum here		TRUE
Vivek Garg		8/16/2023 15:52	Please let me know when you have few minutes for a call		TRUE
Vivek Garg		8/16/2023 15:57	I want to talk about EPA grant program for EV buses - deadline is 21st		TRUE
Vivek Garg		8/16/2023 15:57	We are all set to apply for 25 EV buses for HCPSS		TRUE
Vivek Garg		8/16/2023 15:58	Just need some help from districtâ€™s end		TRUE
Me		8/16/2023 16:04	Will call you in a little bit		TRUE
Vivek Garg		8/17/2023 13:37	Hello Brian, let me know when you are free. We can follow up on both grant and drivers. I have some ideas to run by you. Thanks		TRUE
Me		8/17/2023 15:32	I should be available the rest of the day. Thanks		TRUE
Vivek Garg		8/25/2023 8:22	Hello Brian, Puneet will be at MVA by 9 am. They are just collecting paperwork and headed there. His contact number [REDACTED]		TRUE
Vivek Garg		8/25/2023 11:24	Brian, please call me back about route optimization when you get chance.		TRUE
Vivek Garg		8/26/2023 14:24	Brian, just confirming we got the SFTP data transfer. Thanks.		TRUE
Me		8/26/2023 14:25	Great thanks and sorry for the delay.		TRUE
Vivek Garg		8/26/2023 14:26	No worries. We all are building this plane as we fly. Sometime any one of us will get edgy but if we are not, then we are not actually pushing enough for the best.		TRUE
Vivek Garg		8/26/2023 14:29	Btw, we had yesterday tweeted and given credit to MVA for help with tags		TRUE
Vivek Garg		8/26/2023 14:29	<image>	Backup Explorer/Media /Library/SMS/Attachments/de/14/3E21A9DC-887A-43CD-92B2-34DF03579138/IMG_6634.heic	TRUE
Me		8/26/2023 14:35	That is great. Thanks for sharing.		TRUE
Vivek Garg		8/26/2023 15:08	Brian, I was mistaken. We have not got SFTP data file yet		TRUE
Vivek Garg		8/26/2023 15:08	We had confused it with some other data that we got		TRUE
Me		8/26/2023 15:15	Ok. I just tried to reach Doug but no answer. Will keep trying.		TRUE
Vivek Garg		8/26/2023 15:16	Doug spoke to our Engg VP		TRUE

MPIA 2024-021 Chat with Vivek Garg

Vivek Garg		8/26/2023 15:16	Said in 1 hr		TRUE
Vivek Garg		8/26/2023 15:16	Just now		TRUE
Vivek Garg		8/26/2023 15:16	I will let you know at 1 pm		TRUE
Me		8/26/2023 15:16	Ok thanks. Sorry he told me an hour ,		TRUE
Vivek Garg		8/26/2023 15:16	hours ago		TRUE
Vivek Garg		8/26/2023 15:16	Yes. I will keep you posted		TRUE
Vivek Garg		8/26/2023 15:17	There are many routes with zero riders in the pdf		TRUE
Vivek Garg		8/26/2023 15:17	Sent yestrrday night		TRUE
Vivek Garg		8/26/2023 15:17	We may have to call Adam also at some point		TRUE
Me		8/26/2023 15:17	That is fine. Feel free to call him now		TRUE
Vivek Garg		8/27/2023 9:31	Hi Brian, Doug's laptop is not working. Is there a way to get him a loaner laptop?		TRUE
Me		8/27/2023 9:31	Yes we are working on it.		TRUE
Vivek Garg		8/27/2023 9:32	Ok, thanks		TRUE
Vivek Garg		8/27/2023 15:08	Hi Brian, please if you could call me back		TRUE
Vivek Garg		8/28/2023 16:06	Afternoon stacking - this will be a problem. I will let these routes run for few days to let things settle down but not sure how routes in second and third bell hour will be on time with such tight turnawround		TRUE
Vivek Garg		8/28/2023 16:06	I will first fix first afternoon pick up on time and then come back to this		TRUE
Me		8/28/2023 21:47	With the routes I'm assuming you will be including the schools tied to each route number		TRUE
Vivek Garg		8/29/2023 8:43	Yard is counting will come back. Which is the route number you were saying was inaccurate?		TRUE
Vivek Garg		8/29/2023 8:43	I can check that as well		TRUE
Me		8/29/2023 8:44	1107 no show day 2 for Patuxent Valley		TRUE
Me		8/29/2023 8:44	And I can't find the reg Ed		TRUE
Vivek Garg		8/29/2023 8:45	Shared again		TRUE
Vivek Garg		8/29/2023 8:45	In your email		TRUE
Vivek Garg		8/29/2023 8:54	1107 route is happening right now. It is running late. Two stops away from the school		TRUE

				Backup Explorer/Media /Library/SMS/Attachments/1a/10/09BBCB56-D33F-4E07-8EBC-EDE8CB2AFB76/71500651022_4C11B431-56FF-4FAA-AA60-33E4598A89F6.heic	
Vivek Garg		8/29/2023 8:55	<image>		TRUE
Me		8/29/2023 8:55	Patuxent Valley is 1st school. It should have been there at 7:50		TRUE
Vivek Garg		8/29/2023 8:55	This route had started late.		TRUE
Me		8/29/2023 11:26	How many WA drivers are leaving Friday? And I know you said you were replacing them but are you bringing in additional. Have a meeting with Dr M and the Board at noon. Thanks		TRUE
Vivek Garg		8/29/2023 11:27	We are working on it. Did not get chance to spend much time. Will get back later today. I will not have details on this for your 12 pm		TRUE
Me		8/29/2023 11:28	Ok		TRUE
Me		8/29/2023 17:05	Ellicott Mills MS		TRUE
Me		8/29/2023 17:10	Three buses 2 days in a row no show in afternoon. Mayfield Woods MS 1177, 1182, 1185. Parents picked up kids but I still need to understand why they ran in am and not in the afternoon. Thanks		TRUE
Vivek Garg		8/29/2023 17:11	Let me check		TRUE
Me		8/29/2023 17:14	Thanks		TRUE
Vivek Garg		8/29/2023 17:21	<attachment>	Backup Explorer/Media /Library/SMS/Attachments/74/04/081C095C-0E4F-412D-A4FB-F24DC9B50ABB/MOV_5101.mov	TRUE
Vivek Garg		8/29/2023 22:06	We have put a \$500 bonus for ppl to show up for work in morning and afternoon for next 4 weeks		TRUE
Vivek Garg		8/29/2023 22:06	Let us see if it can bring those 20 absent folks		TRUE
Me		8/29/2023 22:14	That would be great. We need to have the routes filled. Thanks		TRUE



MPIA 2024-021 Chat with Vivek Garg

Vivek Garg		8/29/2023 22:15	Yes we have already communicated to the drivers		TRUE
Vivek Garg		8/30/2023 19:34	I think you took what I said the wrong way. I am trying to find a solution that works at the scale. I am sorry if I could not articulate it the proper way.		TRUE
Vivek Garg		8/30/2023 21:32	<attachment>	Backup Explorer/Media /Library/SMS/Attachments/3f/15/96C97D6F-F4E6-4F99-9A68-E694EAB833F8/Howard County PSS - Day 3 AM.mov	TRUE
Vivek Garg		8/30/2023 21:32	<attachment>	Backup Explorer/Media /Library/SMS/Attachments/45/05/83F7BCAB-640A-4903-9C60-E0537B01E1C0/Howard County PSS - Day 3 PM - final.mov	TRUE

MPIA 2024-021 Chat with Adam & Shilpan

Name	Address	Time	Message	Attachment	iMessage
Me	<div></div>	8/23/2023 18:57	Just want to make sure the 2 of you are connected.		TRUE

## MPIA 2024-021 Chat with Kami Moody

Name	Address	Time	Message	Attachment	iMessage
Kami Moody		8/16/2023 8:05	Driver is in route to Longreach		TRUE
Kami Moody		8/16/2023 8:06	Is their a contact on-site I can speak with?		TRUE
Me		8/16/2023 8:08	Thanks.		TRUE
Me		8/16/2023 8:09	Joe Thomas		TRUE
Kami Moody		8/16/2023 8:12	Cell?		TRUE
Me		8/16/2023 8:20	Just forwarded you the info		TRUE

MPIA 2024-021 Chat with Liz & Sarah

Name	Address	Time	Message	Attachment	iMessage
Me		8/15/2023 15:18	AAMâ€™S - are you guys going to call them today or who should they call.		TRUE
Liz Sanchez		8/15/2023 16:45	We have a call about this in a few and will circle back		TRUE
Liz Sanchez		8/18/2023 16:16	Any word on SPed routes?		TRUE
Me		8/18/2023 16:19	Yes just talked to Adam and you will have over the weekend. As he finishes each zone he will share with you. Thanks		TRUE