

**From:** [Douglas Kampe](#)  
**To:** [Shiva Nagabushanaswamy](#)  
**Cc:** [Adam Downes](#)  
**Subject:** Re: [External] Scheduled route data publish failed.  
**Date:** Tuesday, August 29, 2023 11:34:17 PM

---

Files have been delivered. Please keep me posted about the API.

**Douglas Kampe**

Technology Manager

*W: (410) 313-1736*

Office of Student Transportation  
5451 Beaverkill Rd | Columbia, MD 21044

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**From:** Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 11:03 PM  
**To:** Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>  
**Cc:** Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>  
**Subject:** Re: [External] Scheduled route data publish failed.

Thanks for the update, Doug! As I updated the other thread, your last data from yesterday at 10pm was good. It aligned with what we saw with the route sheets that Adam shared on Saturday night.

We will review tonight's data and compare it with Adam's changes in the last two days. Hopefully it will be there.

Regarding the Tyler API integration, we have sent the requested details to Tyler and are waiting to hear back.

Regards,  
Shiva

On Tue, Aug 29, 2023 at 7:34 PM Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)> wrote:  
The data is processing, and you will have everything by midnight EST. Please keep me informed of the data I provide. If it doesn't match I will continue to work with Tyler but without additional development money, I don't anticipate them pursuing these specialized requests much longer. Also, please keep me informed of the status of connecting to Tyler's API.

Finally, I would like to keep Adam in these correspondences because you often request his involvement in transferring route sheets.

**Douglas Kampe**

Technology Manager

*W: (410) 313-1736*

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**From:** Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 9:38 PM  
**To:** Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>  
**Subject:** Re: [External] Scheduled route data publish failed.

10p sounds good.

But, just check out, you might have a scheduled job that processes around 6 am. This morning, it deleted the data at 6 am which you published at 10p yesterday.

I know going back to school is a crazy time. Hopefully, things are getting better.

Regards,  
Shiva

On Tue, Aug 29, 2023 at 6:11 PM Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)> wrote:

I did not. I gave you data last night at 10 pm. Nothing should be changing between that time and 6 am because it has resulted in problems.

I'm going to deliver fresh data at 10 pm.

Doug Kampe

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**From:** Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 8:42:10 PM  
**To:** Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>  
**Subject:** [External] Scheduled route data publish failed.

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Hi Doug,

I assume you scheduled 6a EST data to publish. This morning, it didn't go through. It deleted the existing files but didn't upload new ones. Can you take a look at it?

Regards,  
Shiva

**From:** [Brian Nevin](#)  
**To:** [Liz Sanchez](#)  
**Cc:** [Vivek Garg](#); [Scott Washington](#); [Stan Hernandez](#)  
**Subject:** Re: [External] Re: Patuxent Valley MS  
**Date:** Tuesday, August 29, 2023 11:14:08 PM

---

Hi Liz,  
Thank you for making this right.  
Brian

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

On Aug 29, 2023, at 11:15 AM, Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)> wrote:

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Hi Brian,

This is one of the routes where the driver did not show up and we sent a substitute driver at the last minute. We will remove the current assigned driver that has not been showing up to work and assign an experienced driver.

Thanks  
Liz



Liz Sanchez  
Executive Vice President  
Zum Services, Inc  
<https://www.ridezum.com/>



Sender notified by  
[Mailtrack](#)

On Tue, Aug 29, 2023 at 10:42 AM Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Bus 1107 for PVMS has been an issue the past 2 days. This same route was also an issue last year. I need it to be prioritized for exceptional service.

Not sure what happened today – if they did in wrong order or left lot way late

but they didn't get to PVMS until after 9. Then heard from Murray Hill that they may have ran route backwards or something.

Thanks for your help with this route. Please let me know that this can be handled.

Brian

Brian Nevin, Director

Office of Student Transportation

Howard County Public School System

410-313-6726

**From:** [Liz Sanchez](#)  
**To:** [James C. Fritz](#)  
**Cc:** [kmoody@zumsf.com](mailto:kmoody@zumsf.com)  
**Subject:** [External] Re: Swansfield Reported Missed Stop  
**Date:** Tuesday, August 29, 2023 10:15:30 PM

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Thank you! I have sent it to our touting team to ensure it is taken care of.



Liz Sanchez  
Executive Vice President  
Zum Services, Inc  
<https://www.ridezum.com/>  
[REDACTED]



Sender notified by  
[Mailtrack](#)

On Tue, Aug 29, 2023 at 6:13 PM James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)> wrote:

Parent reports that the stop at [REDACTED] has been missed the last two days.

Our Route Sheet is attached, can you please make sure that it is loaded into the route on your end?

Thank you.

James C. Fritz  
Coordinator of Contracted Services  
Office of Student Transportation  
5451 Beaverkill Rd  
Columbia MD 21044  
(410) 313-6702



**From:** [Joseph A. Thomas](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: [External] 8/30 Athletic Trip  
**Date:** Tuesday, August 29, 2023 5:51:13 PM

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25

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**From:** Thomas Durrett <tdurrett@ridezum.com>  
**Sent:** Tuesday, August 29, 2023 5:24 PM  
**To:** Joseph A. Thomas <Joseph\_Thomas@hcpss.org>  
**Subject:** [External] 8/30 Athletic Trip

You don't often get email from tdurrett@ridezum.com. [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hi Joseph,

Can you confirm the number of passengers for tomorrow trip along with the return time ?

**From:** [Christopher Reagle](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: Spreadsheet shared with you: "Glenelg High School Athletic Trips"  
**Date:** Tuesday, August 29, 2023 5:04:55 PM

---


Complete, thanks!

Christopher Reagle  
Athletics and Activities Manager  
Glenelg High School

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**From:** Thomas Durrett (via Google Sheets) <drive-shares-dm-noreply@google.com>  
**Sent:** Tuesday, August 29, 2023 3:52 PM  
**To:** Christopher Reagle <Christopher\_Reagle@hcpss.org>  
**Subject:** Spreadsheet shared with you: "Glenelg High School Athletic Trips"

## Thomas Durrett shared a spreadsheet

 Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:

 Glenelg High School Athletic Trips



Thomas Durrett is outside your organization.

Open

If you don't want to receive files from this person, [block the sender](#) from Drive

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043,  
USA  
You have received this email because [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com) shared a





spreadsheet with you from Google Sheets.

**From:** Jarrett Ingram  
**To:** Thomas Durrett  
**Cc:** Mark Ngo  
**Subject:** Re: [External] Fwd: MRHS Athletic Schedule 8/28-9/1  
**Date:** Tuesday, August 29, 2023 4:56:12 PM  
**Attachments:** Outlook-5m2a3m1.png  
Outlook-gmmps3ox.png  
Outlook-p1civd1ma.png  
Outlook-3dnq3cx.png  
Outlook-q3ddkamv.png  
Outlook-12zxymaf.png  
Outlook-reb13cr.png  
Outlook-2jle2ez.png  
Outlook-ojopamv0.png

Good Afternoon,

My apologies for missing this email-yes both today's and tomorrow's contests are here at MR.

**Jarrett Ingram, CAA**

Athletics & Activities Manager, Marriotts Ridge High School



**From:** Thomas Durrett <tdurrett@ridezum.com>  
**Sent:** Tuesday, August 29, 2023 6:35 AM  
**To:** Jarrett Ingram <Jarrett\_Ingram@hcpss.org>  
**Cc:** Mark Ngo <mngo@ridezum.com>  
**Subject:** [External] Fwd: MRHS Athletic Schedule 8/28-9/1

You don't often get email from tdurrett@ridezum.com. [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Good morning Jarret,

Can you confirm that today's soccer games and tomorrow's volleyball games are home and transportation is not needed? Thanks!

----- Forwarded message -----

**From:** Shilpan Patel <spatel@ridezum.com>  
**Date:** Mon, Aug 28, 2023 at 8:20 PM  
**Subject:** Fwd: MRHS Athletic Schedule 8/28-9/1  
**To:** Mark Ngo <mngo@ridezum.com>, Thomas Durrett <tdurrett@ridezum.com>

Begin forwarded message:

**From:** Jarrett Ingram <Jarrett\_Ingram@hcpss.org>  
**Subject:** Re: MRHS Athletic Schedule 8/28-9/1  
**Date:** August 28, 2023 at 10:30:04 AM EDT  
**To:** John DiPaula <John\_DiPaula@hcpss.org>, Pj Cayo <Pj\_Cayo@hcpss.org>, Martin Vandenberg <Martin\_Vandenberg@hcpss.org>, Mary Cherry <Mary\_Cherry@hcpss.org>  
**Cc:** Eungsuk Lee <Eungsuk\_Lee@hcpss.org>, Quinn Khouri <Quinn\_Khouri@hcpss.org>, "kdzsoccer@gmail.com" <kdzsoccer@gmail.com>, Ginger Angell <Ginger\_Angell@hcpss.org>, "Thomas R. Minard" <Thomas\_Minard@hcpss.org>, Molly Milani <Molly\_Milani@hcpss.org>, "Seth M. Willingham" <Seth\_Willingham@hcpss.org>, Brandon Lowe <Brandon\_Lowe@hcpss.org>, James Holzman <James\_Holzman@hcpss.org>, Jamie Bullock <Jamie\_Bullock@hcpss.org>, Sarah Miller <Sarah\_Miller1@hcpss.org>, Amanda Shearer <Amanda\_Shearer@hcpss.org>, "Bowen's Bus Service, Inc." <bowensbusservice@aol.com>, "casracribbs@gmail.com" <casracribbs@gmail.com>, "spatel@ridezum.com" <spatel@ridezum.com>, "howard.putterman@fcps.org" <howard.putterman@fcps.org>, "Joseph A. Thomas" <Joseph\_Thomas@hcpss.org>, "Michael F. Lerner" <Michael\_Lerner@hcpss.org>, Michael Williams <Michael\_Williams@hcpss.org>

Good Morning All,

Happy 1<sup>st</sup> Day of School! Below is an updated athletic schedule for 8/28-9/1. The only change is that the Boys JV & Varsity contests at home vs Linganore on Tuesday have now been confirmed.

Date	Team	Opponent	Time	Bus Pick-Up
8/29	JV Boys Soccer	Linganore (Home)	530pm	N/A
8/29	V Boys Soccer	Linganore (Home)	700pm	N/A
8/30	JV Volleyball	McDonogh (Home)	400pm	N/A

<b>8/30</b>	V Volleyball	<b>McDonogh (Home)</b>	530pm	N/A
<b>9/1</b>	JV Football	@ Guilford Park	430pm	330pm
<b>9/1</b>	V Football	@ Long Reach	700pm	500pm

**Jarrett Ingram, CAA**

Athletics & Activities Manager, Marriotts Ridge High School





**From:** Jarrett Ingram <[Jarrett\\_Ingram@hcpss.org](mailto:Jarrett_Ingram@hcpss.org)>  
**Sent:** Sunday, August 27, 2023 2:16 PM  
**To:** John DiPaula <[John\\_DiPaula@hcpss.org](mailto:John_DiPaula@hcpss.org)>; Pj Cayo <[Pj\\_Cayo@hcpss.org](mailto:Pj_Cayo@hcpss.org)>; Martin Vandenberg <[Martin\\_Vandenberg@hcpss.org](mailto:Martin_Vandenberg@hcpss.org)>; Mary Cherry <[Mary\\_Cherry@hcpss.org](mailto:Mary_Cherry@hcpss.org)>  
**Cc:** Eungsuk Lee <[Eungsuk\\_Lee@hcpss.org](mailto:Eungsuk_Lee@hcpss.org)>; Quinn Khouri <[Quinn\\_Khouri@hcpss.org](mailto:Quinn_Khouri@hcpss.org)>; [kdzsoccer@gmail.com](mailto:kdzsoccer@gmail.com) <[kdzsoccer@gmail.com](mailto:kdzsoccer@gmail.com)>; Ginger Angell <[Ginger\\_Angell@hcpss.org](mailto:Ginger_Angell@hcpss.org)>; Thomas R Minard <[Thomas\\_Minard@hcpss.org](mailto:Thomas_Minard@hcpss.org)>; Molly Milani <[Molly\\_Milani@hcpss.org](mailto:Molly_Milani@hcpss.org)>; Seth M Willingham <[Seth\\_Willingham@hcpss.org](mailto:Seth_Willingham@hcpss.org)>; Brandon Lowe <[Brandon\\_Lowe@hcpss.org](mailto:Brandon_Lowe@hcpss.org)>; James Holzman <[James\\_Holzman@hcpss.org](mailto:James_Holzman@hcpss.org)>; Jamie Bullock <[Jamie\\_Bullock@hcpss.org](mailto:Jamie_Bullock@hcpss.org)>; Sarah Miller <[Sarah\\_Miller1@hcpss.org](mailto:Sarah_Miller1@hcpss.org)>; Amanda Shearer <[Amanda\\_Shearer@hcpss.org](mailto:Amanda_Shearer@hcpss.org)>; Bowen's Bus Service, Inc <[bowensbusservice@aol.com](mailto:bowensbusservice@aol.com)>; [casracribbs@gmail.com](mailto:casracribbs@gmail.com) <[casracribbs@gmail.com](mailto:casracribbs@gmail.com)>; [spatel@ridezum.com](mailto:spatel@ridezum.com) <[spatel@ridezum.com](mailto:spatel@ridezum.com)>; [howard.putterman@fcps.org](mailto:howard.putterman@fcps.org) <[howard.putterman@fcps.org](mailto:howard.putterman@fcps.org)>; Joseph A Thomas <[Joseph\\_Thomas@hcpss.org](mailto:Joseph_Thomas@hcpss.org)>; Michael F Lerner <[Michael\\_Lerner@hcpss.org](mailto:Michael_Lerner@hcpss.org)>  
**Subject:** MRHS Athletic Schedule 8/28-9/1

Good Afternoon,

Below is the Athletic Schedule for **8/28-9/1**. Friday's contests are the first of the regular season.

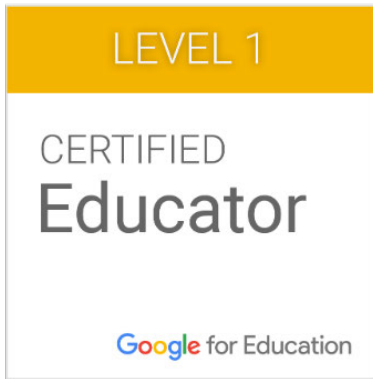
**The soccer scrimmages vs Linganore on 8/29 are tentative as of right now.**

Date	Team	Opponent	Time	Bus Pick-Up
8/29	JV Boys Soccer	Linganore (Home)	530pm	N/A
8/29	V Boys Soccer	Linganore (Home)	700pm	N/A

8/30	JV Volleyball	McDonogh (Home)	400pm	N/A
8/30	V Volleyball	McDonogh (Home)	530pm	N/A
9/1	JV Football	@ Guilford Park	430pm	330pm
9/1	V Football	@ Long Reach	700pm	500pm

Jarrett Ingram, CAA

Athletics & Activities Manager, Marriotts Ridge High School





**From:** [Liz Sanchez](#)  
**To:** [James C. Fritz](#); [Kami Moody](#)  
**Cc:** [Shilpan Patel](#); [Adam Downes](#); [Monica Pringle](#)  
**Subject:** [External] Re: FW: Reservoir Afternoon ARL Bus No Show  
**Date:** Tuesday, August 29, 2023 4:48:41 PM

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Hi Chris,

We will ensure the drivers understand there are more pieces to these than just a drop. I think that might be the confusion.

Thanks



Liz Sanchez  
Executive Vice President  
Zum Services, Inc  
<https://www.ridezum.com/>  
[REDACTED]



Sender notified by  
[Mailtrack](#)

On Tue, Aug 29, 2023 at 4:15 PM James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)> wrote:

Were these trips ever assigned to buses / drivers this afternoon? If so, the school is reporting that they didn't show. Even though they show no riders, the MUST be dispatched and they MUST be at the ARL in time to get students and return to the home school so students can catch their regular buses home.

James C. Fritz

Coordinator of Contracted Services

Office of Student Transportation

5451 Beaverkill Rd

Columbia MD 21044

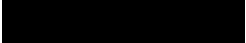
(410) 313-6702

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**From:** Karl J. Schindler <[Karl\\_Schindler@hcpss.org](mailto:Karl_Schindler@hcpss.org)>

**Sent:** Tuesday, August 29, 2023 4:12 PM  
**To:** Brian Drnec <[Brian\\_Drnec@hcpss.org](mailto:Brian_Drnec@hcpss.org)>; Horace Baker <[Horace\\_Baker@hcpss.org](mailto:Horace_Baker@hcpss.org)>; James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)>  
**Cc:** Erin B. Coleman <[Erin\\_B\\_Coleman@hcpss.org](mailto:Erin_B_Coleman@hcpss.org)>; ARL Absence <[ARLAbsence@hcpss.org](mailto:ARLAbsence@hcpss.org)>; Kamille I. Guinn <[Kamille\\_Guinn@hcpss.org](mailto:Kamille_Guinn@hcpss.org)>; Karim Shortridge <[Karim\\_Shortridge@hcpss.org](mailto:Karim_Shortridge@hcpss.org)>  
**Subject:** Re: Reservoir Afternoon ARL Bus No Show

Alex and Chris, are you aware that none of the two busses showed for RHS this afternoon?

Karl J. Schindler, Principal  
Applications & Research Laboratory  
410-313-6998 Phone  
  
[karl\\_schindler@hcpss.org](mailto:karl_schindler@hcpss.org)

“Extraordinary Learning Through Experience”

On Aug 29, 2023, at 3:16 PM, Brian Drnec <[Brian\\_Drnec@hcpss.org](mailto:Brian_Drnec@hcpss.org)> wrote:

Afternoon,

As you probably know by now our afternoon ARL bus was a no show, thus no students got to afternoon ARL today. I assured students we would be in communication with you regarding the issues and that they will not be held responsible, as it is out of their control.

Kamille, is working tirelessly with transportation and we were assured we would have two busses at 11:35, instead we had 1 single minivan come to pick up one student.

We will keep working with them and be in communication with you.

Thanks,.



Brian Drnec, M.Ed., NCC

School Counselor

Reservoir High School

Seniors – Fg - Ja

Underclass – E - H

[410-888-8860](tel:410-888-8860)

Check out [March to the Future](#) Post High School Planning Series

Subscribe to our Post High School [Google Calendar](#) for all events related to post high school planning.

What if I/my child needs immediate help with depression, suicidal thoughts, or other serious mental health issues, please contact:

1. Grassroots Crisis Intervention at 410-531-6677
2. The Maryland Crisis Hotline: Dial 211 and then choose option 1
3. The Crisis Text Line: Text 741741 and a trained counselor will respond.
4. The National Suicide Prevention Hotline at 1-800-273-8255

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**From:** [Horace Baker](#)  
**To:** [kmood@zumsf.com](mailto:kmood@zumsf.com)  
**Cc:** [Varinsa Washington](#)  
**Subject:** Fw: No Show: Afternoon ARL Buses 8/29  
**Date:** Tuesday, August 29, 2023 4:31:08 PM

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**H. Alex Baker**  
**Area Manager**  
**Student Transportation Office**  
**Howard County Public School System**  
**410-313-6734**  
[horace\\_baker@hcpss.org](mailto:horace_baker@hcpss.org)

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**From:** Kamille I. Guinn <[Kamille\\_Guinn@hcpss.org](mailto:Kamille_Guinn@hcpss.org)>  
**Sent:** Tuesday, August 29, 2023 4:18 PM  
**To:** Horace Baker <[Horace\\_Baker@hcpss.org](mailto:Horace_Baker@hcpss.org)>; Bill Stolis <[Bill\\_Stolis@hcpss.org](mailto:Bill_Stolis@hcpss.org)>; Mckandy Gayle <[Mckandy\\_Gayle@hcpss.org](mailto:Mckandy_Gayle@hcpss.org)>  
**Subject:** No Show: Afternoon ARL Buses 8/29

Hello,

Our afternoon ARL buses never showed up today. Our students were waiting outside for over an hour and then remained in the cafeteria until dismissal. I was told that the buses were supposed to pick up the students at 11:35 a.m. Tomorrow is an 'A' day, so the afternoon ARL bus should pick up around 12:45 p.m. Can we receive confirmation that they will come? Routes 1088 and 1121 are our morning ARL buses. Will they also be our afternoon ARL buses?

I even called Zum around noon today because I was told by the HCPSS transportation office that all area managers were called into a meeting, but Zum was unable to tell me whether the buses were coming or not. They only saw the morning rides listed for bus routes 1088 and 1121.

**Kamille Guinn**  
**Assistant Principal**  
**Reservoir High School**  
**410 888 8850**

**From:** [Michael Senisi](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: [External] Re: Spreadsheet shared with you: "Atholton High School Athletic Trip"  
**Date:** Tuesday, August 29, 2023 4:23:37 PM

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All good. I actually had the other file open and just downloaded to make sure I had it.

I am assuming once it is posted, you will click the confirmed button to make sure we are good to go. We have a few events this week and just want to make sure our coaches know about the bus. How long do you think it will take to get the confirmations?

Thanks for your assistance.

---

**Mike Senisi, CMAA**  
**Athletics and Activities Manager**  
**Atholton High School**  
**410-313-7080**

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**From:** Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 4:20 PM  
**To:** Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)>  
**Subject:** Re: [External] Re: Spreadsheet shared with you: "Atholton High School Athletic Trip"

Sorry for that scare!

On Tue, Aug 29, 2023 at 4:16 PM Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)> wrote:  
Ok thanks.

---

**Mike Senisi, CMAA**  
**Athletics and Activities Manager**  
**Atholton High School**  
**410-313-7080**

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**From:** Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 4:12 PM  
**To:** Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)>

**Subject:** [External] Re: Spreadsheet shared with you: "Atholton High School Athletic Trip"

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Hi Michael,

Please disregard this last one. It's being deleted.

On Tue, Aug 29, 2023 at 4:06 PM Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)> wrote:  
Thomas what happened to the original document? I already completed a good portion of it.

---


**Mike Senisi, CMAA**  
**Athletics and Activities Manager**  
**Atholton High School**  
**410-313-7080**

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**From:** Thomas Durrett (via Google Sheets) <[drive-shares-dm-noreply@google.com](mailto:drive-shares-dm-noreply@google.com)>  
**Sent:** Tuesday, August 29, 2023 3:49 PM  
**To:** Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)>  
**Subject:** Spreadsheet shared with you: "Atholton High School Athletic Trip"

## Thomas Durrett shared a spreadsheet

—  
 Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:

 Atholton High School Athletic Trip

 [Thomas Durrett](#) is outside your organization.

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Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA  
94043, USA

You have received this email because [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)  
shared a spreadsheet with you from Google Sheets.



**From:** [Michael J. Tittsworth](#)  
**To:** [hcpss\\_trips@ridezum.com](mailto:hcpss_trips@ridezum.com)  
**Subject:** Re: Genesee Valley Field Trip - 11/15/23  
**Date:** Tuesday, August 29, 2023 4:13:09 PM

---

I apologize, I forgot to correct the date in the email. It is Wednesday, November 15th.

Mike

Get [Outlook for iOS](#)

---

**From:** Michael J. Tittsworth  
**Sent:** Tuesday, August 29, 2023 3:04:06 PM  
**To:** hcpss\_trips@ridezum.com <hcpss\_trips@ridezum.com>  
**Subject:** Genesee Valley Field Trip - 11/15/23

Good afternoon,

Can you give me an estimate for two school busses for our annual Genesee Valley Field Trip?  
Information is below.

Date: 11/3/23

Depart from Mount Hebron High School

9440 Route 99

Ellicott City, MD 21042

Destination: Genesee Valley Outdoor Learning Center

1717 Rayville Rd, Parkton, MD 21120

Departure: 8:15 AM

Return: 5:15 PM

Thank you very much!

Mike Tittsworth  
Leadership Teacher  
Mt. Hebron High School

**From:** [Michael Senisi](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: Spreadsheet shared with you: "Atholton High School Athletic Trip"  
**Date:** Tuesday, August 29, 2023 4:10:22 PM

---

This is the title of the other document you sent originally.

Atholton HS Athletic / Field Trip

---

**Mike Senisi, CMAA**  
**Athletics and Activities Manager**  
**Atholton High School**  
**410-313-7080**

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---

**From:** Thomas Durrett (via Google Sheets) <drive-shares-dm-noreply@google.com>  
**Sent:** Tuesday, August 29, 2023 3:49 PM  
**To:** Michael Senisi <Michael\_Senisi@hcpss.org>  
**Subject:** Spreadsheet shared with you: "Atholton High School Athletic Trip"

## Thomas Durrett shared a spreadsheet



Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:



Atholton High School Athletic Trip



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USA

You have received this email because [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com) shared a  
spreadsheet with you from Google Sheets.





**From:** [Marcus D. Lewis](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: [External] HCPSS Athletic / Field Trips Template  
**Date:** Tuesday, August 29, 2023 3:24:06 PM

---

Please confirm trips as soon as possible.

Thanks.....Marcus

---

**From:** Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 11:52 AM  
**To:** Marcus D. Lewis <[Marcus\\_Lewis@hcpss.org](mailto:Marcus_Lewis@hcpss.org)>  
**Cc:** Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Jack Davis <[Jack\\_Davis@hcpss.org](mailto:Jack_Davis@hcpss.org)>; Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>; Mark Ngo <[mngo@ridezum.com](mailto:mngo@ridezum.com)>  
**Subject:** Re: [External] HCPSS Athletic / Field Trips Template

Hi Marcus,

Please see sheet below. Let me know if you have any questions.



On Tue, Aug 29, 2023 at 11:47 AM Marcus D. Lewis <[Marcus\\_Lewis@hcpss.org](mailto:Marcus_Lewis@hcpss.org)> wrote:

Thomas,

Please forward me the transportation sheet you have created. I have yet to receive it.

Thanks.....Marcus

---

**From:** Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)>  
**Sent:** Monday, August 28, 2023 11:45 AM  
**Cc:** Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Jack Davis <[Jack\\_Davis@hcpss.org](mailto:Jack_Davis@hcpss.org)>; Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>; Mark Ngo <[mngo@ridezum.com](mailto:mngo@ridezum.com)>  
**Subject:** [External] HCPSS Athletic / Field Trips Template

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**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Good morning,

My name is Thomas Durrett. I will be working with you going forward on getting all athletic / field trips scheduled. I have noticed in a previous request that required information for us to schedule / quote has been missing. I will be creating a template to use going forward and sending it out shortly.

Please let me know if you have any questions.

Thomas Durrett



[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)

**From:** [Marcus D. Lewis](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: Spreadsheet shared with you: "Reservoir High School Athletic Trips "  
**Date:** Tuesday, August 29, 2023 3:19:59 PM

---

My bus sheet is complete. Please confirm trips at your earliest convenience. We have some upcoming trips I need verified ASAP.

Thanks.....Marcus

---

**From:** Thomas Durrett (via Google Sheets) <drive-shares-dm-noreply@google.com>  
**Sent:** Tuesday, August 29, 2023 11:49 AM  
**To:** Marcus D. Lewis <Marcus\_Lewis@hcpss.org>  
**Subject:** Spreadsheet shared with you: "Reservoir High School Athletic Trips "

## Thomas Durrett shared a spreadsheet



Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:



Reservoir High School Athletic Trips



Thomas Durrett is outside your organization.

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Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA  
You have received this email because [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com) shared a spreadsheet with you from Google Sheets.



**From:** [Thomas Durrett](#)  
**To:** [Brian Rau](#)  
**Cc:** [Mark Ngo](#)  
**Subject:** Re: [External] Re: Template  
**Date:** Tuesday, August 29, 2023 2:36:08 PM

---

Thank you Brian!

On Tue, Aug 29, 2023 at 2:09 PM Brian Rau <[Brian\\_Rau@hcpss.org](mailto:Brian_Rau@hcpss.org)> wrote:

2:30 PM bus to Garrison Forest High School with 30 passengers with a return time of 5:15 PM

Brian Rau, CAA  
Athletics and Activities Manager  
Mount Hebron High School

UNLESS someone like you cares a whole awful lot, nothing is going to get better. It's not.

Dr. Seuss

---

**From:** Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 12:00 PM  
**To:** Brian Rau <[Brian\\_Rau@hcpss.org](mailto:Brian_Rau@hcpss.org)>  
**Cc:** Mark Ngo <[mngo@ridezum.com](mailto:mngo@ridezum.com)>  
**Subject:** [External] Re: Template

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Hi Brian,

Can you confirm the number of passengers and the return time back?

On Tue, Aug 29, 2023 at 8:46 AM Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)> wrote:  
Hi Brian,

Working on confirming tomorrow's trip now. Will let you know as soon as it's confirmed.

Here is the sheet to use moving forward.



On Tue, Aug 29, 2023 at 8:40 AM Brian Rau <[Brian\\_Rau@hcpss.org](mailto:Brian_Rau@hcpss.org)> wrote:  
Thomas

Can you please confirm the trip for tomorrow and please send over any template we will use moving forward.

Sent from my iPhone

**From:** [Monica Pringle](#)  
**To:** [shernandez@zumsf.com](mailto:shernandez@zumsf.com)  
**Subject:** Dunloggin MS  
**Date:** Tuesday, August 29, 2023 2:13:21 PM  
**Attachments:** [dunloggin.pdf](#)  
[Outlook-bzbbrzdzd.png](#)

---



**Monica Pringle**

*Coordinator of Transportation, Specialized Service and Training  
Student Transportation Office  
Howard County Public School System  
5451 Beaverkill Road  
Columbia, MD 21044  
(410) 313-6729 office*

***Mission: "Provide safe, reliable, and efficient transportation to eligible students."***

**From:** [Horace Baker](#)  
**To:** [kmoody@zumsf.com](mailto:kmoody@zumsf.com)  
**Subject:** Fw: ARL Bus schedule  
**Date:** Tuesday, August 29, 2023 12:11:59 PM

---

**H. Alex Baker**  
**Area Manager**  
**Student Transportation Office**  
**Howard County Public School System**  
**410-313-6734**  
[horace\\_baker@hcpss.org](mailto:horace_baker@hcpss.org)

---

**From:** Kamille I. Guinn <[Kamille\\_Guinn@hcpss.org](mailto:Kamille_Guinn@hcpss.org)>  
**Sent:** Tuesday, August 29, 2023 12:05 PM  
**To:** Varinsa Washington <[Varinsa\\_Washington@hcpss.org](mailto:Varinsa_Washington@hcpss.org)>; Horace Baker <[Horace\\_Baker@hcpss.org](mailto:Horace_Baker@hcpss.org)>; Bill Stolis <[Bill\\_Stolis@hcpss.org](mailto:Bill_Stolis@hcpss.org)>  
**Subject:** Re: ARL Bus schedule

Hello,

Our afternoon ARL buses (1088 & 1121) still haven't arrived. They were supposed to pick up our kids at 11:35 a.m. today ('B' Day).

**Kamille Guinn**  
**Assistant Principal**  
**Reservoir High School**  
**410 888 8850**

---

**From:** Varinsa Washington <[Varinsa\\_Washington@hcpss.org](mailto:Varinsa_Washington@hcpss.org)>  
**Sent:** Monday, August 28, 2023 7:51 AM  
**To:** Kamille I. Guinn <[Kamille\\_Guinn@hcpss.org](mailto:Kamille_Guinn@hcpss.org)>  
**Cc:** Horace Baker <[Horace\\_Baker@hcpss.org](mailto:Horace_Baker@hcpss.org)>  
**Subject:** ARL Bus schedule

Good morning Kamille,

Here is the ARL bus list.

Best,

Varinsa Washington  
Area Field Specialist  
Area 1  
Office of Student Transportation



**From:** [Marcus D. Lewis](#)  
**To:** [Thomas Durrett](#)  
**Cc:** [Cecilia Ferdows](#); [Jack Davis](#); [Sarah Skinner](#); [Mark Ngo](#)  
**Subject:** Re: [External] HCPSS Athletic / Field Trips Template  
**Date:** Tuesday, August 29, 2023 11:52:47 AM

---

Got it, thanks!

---

**From:** Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 11:52 AM  
**To:** Marcus D. Lewis <[Marcus\\_Lewis@hcpss.org](mailto:Marcus_Lewis@hcpss.org)>  
**Cc:** Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Jack Davis <[Jack\\_Davis@hcpss.org](mailto:Jack_Davis@hcpss.org)>; Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>; Mark Ngo <[mngo@ridezum.com](mailto:mngo@ridezum.com)>  
**Subject:** Re: [External] HCPSS Athletic / Field Trips Template

Hi Marcus,

Please see sheet below. Let me know if you have any questions.



On Tue, Aug 29, 2023 at 11:47 AM Marcus D. Lewis <[Marcus\\_Lewis@hcpss.org](mailto:Marcus_Lewis@hcpss.org)> wrote:

Thomas,

Please forward me the transportation sheet you have created. I have yet to receive it.

Thanks.....Marcus

---

**From:** Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)>  
**Sent:** Monday, August 28, 2023 11:45 AM  
**Cc:** Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Jack Davis <[Jack\\_Davis@hcpss.org](mailto:Jack_Davis@hcpss.org)>; Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>; Mark Ngo <[mngo@ridezum.com](mailto:mngo@ridezum.com)>  
**Subject:** [External] HCPSS Athletic / Field Trips Template

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**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Good morning,

My name is Thomas Durrett. I will be working with you going forward on getting all athletic / field trips scheduled. I have noticed in a previous request that required information for us to schedule / quote has been missing. I will be creating a template to use going forward and sending it out shortly.

Please let me know if you have any questions.



Thomas Durrett



[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)

**From:** [Adam Downes](#)  
**To:** [Shilpan Patel](#); [Shiva Nagabushanaswamy](#); [Liz Sanchez](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com)  
**Cc:** [Francesca A. Graham](#); [Melissa A. Marchetti](#)  
**Subject:** VES bus 1051 updated run sheets, 8/28/23  
**Date:** Tuesday, August 29, 2023 11:43:00 AM  
**Attachments:** [Driver Directions.pdf](#)

---

**Added Stops:**

- Main St & Hill St
- 3757 Church Rd

**Start Date: Wednesday, 8/30/23**

Thank you!

**From:** [Adam Downes](#)  
**To:** [Shiva Nagabushanaswamy](#); [Shilpan Patel](#); [Liz Sanchez](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com)  
**Cc:** [Francesca A. Graham](#); [Melissa A. Marchetti](#)  
**Subject:** VES bus 1024 updated run sheets, 8/30/23  
**Date:** Tuesday, August 29, 2023 11:39:00 AM  
**Attachments:** [Driver Directions.pdf](#)

---

**Removed Stops:**

- Main St & Hill St
- 3757 Church Rd

**Start Date: Wednesday, 8/30/23**

Thank you!

**From:** [Adam Downes](#)  
**To:** [Shilpan Patel](#); [Shiva Nagabushanaswamy](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com); [Liz Sanchez](#)  
**Cc:** [Francesca A. Graham](#); [Melissa A. Marchetti](#)  
**Subject:** VES bus 1012 updated run sheets, 8/29/23  
**Date:** Tuesday, August 29, 2023 11:35:00 AM  
**Attachments:** [Driver Directions.pdf](#)

---

**Stop Added:**

- 3580 COURT HOUSE DR BURGESS MILL II ENTR SIGN

**Start Date: Wednesday, 8/30/23**

Thank you!

**From:** [Troy Stevenson](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: Spreadsheet shared with you: "HCPSS Oakland Mills Athletic / Field Trips"  
**Date:** Tuesday, August 29, 2023 11:32:25 AM

---


Thomas, will this document show a confirmation once the bus is scheduled on your end? OMHS is complete.

Troy Stevenson, CMAA  
Athletics and Activities Manager  
Oakland Mills HS  
410 313 6953

---

**From:** Thomas Durrett (via Google Sheets) <drive-shares-dm-noreply@google.com>  
**Sent:** Monday, August 28, 2023 1:08 PM  
**To:** Troy Stevenson <Troy\_Stevenson@hcpss.org>  
**Cc:** cferdows@ridezum.com <cferdows@ridezum.com>; mngo@ridezum.com <mngo@ridezum.com>  
**Subject:** Spreadsheet shared with you: "HCPSS Oakland Mills Athletic / Field Trips"

## Thomas Durrett shared a spreadsheet

 Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:

 HCPSS Oakland Mills Athletic / Field Trips



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spreadsheet with you from Google Sheets.

**From:** [Horace Baker](#)  
**To:** [Varinsa Washington](#)  
**Cc:** [Adam Downes](#); [Monica Pringle](#); [kmoody@ridezum.com](mailto:kmoody@ridezum.com)  
**Subject:** Fw: Bus 1108  
**Date:** Tuesday, August 29, 2023 11:09:13 AM

---

**H. Alex Baker**  
**Area Manager**  
**Student Transportation Office**  
**Howard County Public School System**  
**410-313-6734**  
[horace\\_baker@hcpss.org](mailto:horace_baker@hcpss.org)

---

**From:** Christin H. Traini <[Christin\\_Traini@hcpss.org](mailto:Christin_Traini@hcpss.org)>  
**Sent:** Tuesday, August 29, 2023 10:33 AM  
**To:** Horace Baker <[Horace\\_Baker@hcpss.org](mailto:Horace_Baker@hcpss.org)>  
**Subject:** Bus 1108

Hi Alex,

This morning bus 1108, at [REDACTED], stopped on the wrong side of the road so the students had to cross the street. I've also put it on the transportation Google sheet this morning. Thanks!

*Chris Traini*  
*Principal's Secretary*  
*Forest Ridge Elementary School*  
*(410) 880-5950*

*Adaptability \* Empathy \* Individualization \* Responsibility \* Harmony*

**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Cc:** [Liz Sanchez](#); [Scott Washington](#)  
**Subject:** RE: [External] Re: Patuxent Valley MS  
**Date:** Tuesday, August 29, 2023 10:49:15 AM

---

Thank you!

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 10:48 AM  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Cc:** Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>; Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>  
**Subject:** [External] Re: Patuxent Valley MS

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We will put a different driver on this route and will try to do a dry run again.

This will be fixed tomorrow.

On Tue, Aug 29, 2023 at 07:42 Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Bus 1107 for PVMS has been an issue the past 2 days. This same route was also an issue last year. I need it to be prioritized for exceptional service.

Not sure what happened today – if they did in wrong order or left lot way late but they didn't get to PVMS until after 9. Then heard from Murray Hill that they may have ran route backwards or something.

Thanks for your help with this route. Please let me know that this can be handled.

Brian

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726



**From:** [Brian Nevin](#)  
**To:** [Shilpan Patel](#)  
**Subject:** Tiers  
**Date:** Tuesday, August 29, 2023 9:48:00 AM  
**Attachments:** [School Start and End Times 2023 2024 SY.docx](#)

---

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

**From:** [Adam Downes](#)  
**To:** [Liz Sanchez](#); [Shilpan Patel](#); [Shiva Nagabushanaswamy](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com)  
**Cc:** [Brian Nevin](#); [James C. Fritz](#)  
**Subject:** CHS bus 1051 updated run sheets, 8/29/23  
**Date:** Tuesday, August 29, 2023 9:03:36 AM  
**Attachments:** [Driver Directions.pdf](#)

---

**Stop Added:**

- 3958 Old Columbia Rd

**Start Date: Thursday, 8/31/23**

Thank you!

**From:** [Brian Rau](#)  
**To:** [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)  
**Subject:** Template  
**Date:** Tuesday, August 29, 2023 8:40:04 AM

---

Thomas

Can you please confirm the trip for tomorrow and please send over any template we will use moving forward.

Sent from my iPhone

**From:** [Vivek Garg](#)  
**To:** [Brian Nevin](#)  
**Cc:** [Scott Washington](#)  
**Subject:** [External] Re: ZUM SpEd run sheets, 8/25/23  
**Date:** Tuesday, August 29, 2023 8:39:05 AM

---

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What is not working?

On Tue, Aug 29, 2023 at 05:38 Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Vivek,

We need this confirmation. Please send the regular ed stuff to us. It's not working

Brian Nevin, Director

Office of Student Transportation

Howard County Public School System

410-313-6726

---

**From:** Brian Nevin  
**Sent:** Tuesday, August 29, 2023 2:09 AM  
**To:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Cc:** Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>  
**Subject:** FW: ZUM SpEd run sheets, 8/25/23  
**Importance:** High

Vivek,

Here is the special ed route sheets sent to your team. Please verify that your audit of the work in the electronic transfer matches this report.

Brian

Brian Nevin, Director

Office of Student Transportation

Howard County Public School System

410-313-6726

---

**From:** Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>

**Sent:** Saturday, August 26, 2023 1:09 AM

**To:** Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>; Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>; cferdows@ridezum.com; Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>

**Cc:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>

**Subject:** ZUM SpEd run sheets, 8/25/23

**Importance:** High

**From:** [Jack Davis](#)  
**To:** [Thomas Durrett](#)  
**Cc:** [Cecilia Ferdows](#); [Sarah Skinner](#); [Mark Ngo](#); [Kim Masters](#); [Marcus D. Lewis](#)  
**Subject:** Re: [External] HCPSS Athletic / Field Trips Template  
**Date:** Tuesday, August 29, 2023 8:27:06 AM  
**Attachments:** [Outlook-1520964437.png](#)

---

Please add Kim Masters and me on any communication with our schools . Also, I don't believe it was sent to Marcus Lewis at Reservoir. Please send him the spreadsheet.

Thank you,

JD

John Davis, CAA  
Director of Athletics  
Division of School Management and Instructional Leadership  
Howard County Public School System  
410-313-6631



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---

**From:** Thomas Durrett <tdurrett@ridezum.com>  
**Sent:** Monday, August 28, 2023 11:45 AM  
**Cc:** Cecilia Ferdows <cferdows@ridezum.com>; Jack Davis <Jack\_Davis@hcpss.org>; Sarah Skinner <sarah@ridezum.com>; Mark Ngo <mngo@ridezum.com>  
**Subject:** [External] HCPSS Athletic / Field Trips Template

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**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Good morning,

My name is Thomas Durrett. I will be working with you going forward on getting all athletic / field trips scheduled. I have noticed in a previous request that required information for us to schedule / quote has been missing. I will be creating a template to use going forward and sending it out shortly.

Please let me know if you have any questions.

Thomas Durrett



[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)

**From:** [Adam Downes](#)  
**To:** [Liz Sanchez](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com); [Shiva Nagabushanaswamy](#); [Shilpan Patel](#)  
**Cc:** [Brian Nevin](#); [James C. Fritz](#)  
**Subject:** OMHS Jump Start Shuttle Change  
**Date:** Tuesday, August 29, 2023 8:15:28 AM  
**Attachments:** [Driver Directions.pdf](#)

---

So sorry! I sent the wrong information earlier. The correct bus number for the OMHS Jump Start Shuttle is 1148. Thank you.



**From:** [Adam Downes](#)  
**To:** [Liz Sanchez](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com); [Shilpan Patel](#); [Shiva Nagabushanaswamy](#)  
**Cc:** [Francesca A. Graham](#); [Melissa A. Marchetti](#); [Heather Driskill](#)  
**Subject:** HSES bus 4008 updated run sheets, 8/29/23  
**Date:** Tuesday, August 29, 2023 7:48:57 AM  
**Attachments:** [Driver Directions.pdf](#)

---

Adjusted the pick up location of two students. Please review.

**Start Date: Thursday, 8/31/23**

Thank you!

**From:** [Thomas Durrett](#)  
**To:** [Jeannie Prevosto](#)  
**Subject:** Re: [External] Re: Centennial HS Athletic Bus Trips Schedule for Week of 8/28-9/2  
**Date:** Tuesday, August 29, 2023 7:35:25 AM

---

Checking now.

On Tue, Aug 29, 2023 at 7:34 AM Jeannie Prevosto <[Jeannie\\_Prevosto@hcpss.org](mailto:Jeannie_Prevosto@hcpss.org)> wrote:  
Do you have a Van we can take? We have no other Bus company to take us.

Sent from my iPhone

On Aug 28, 2023, at 8:43 PM, Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)> wrote:

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hi Jeannie,

I'm sorry but due to unforeseen circumstances we are unable to accommodate your 3:30PM trip. I will let you know if anything changes. I apologize for the inconveniences this causes.

We are, however, still able to accommodate the 4:45 trip.

Please let me know if you have any questions.

On Mon, Aug 28, 2023 at 12:27 PM Jeannie Prevosto  
<[Jeannie\\_Prevosto@hcpss.org](mailto:Jeannie_Prevosto@hcpss.org)> wrote:

**Good morning Cecilia & Tom, hope you had a great weekend. Just confirming Centennial High School's Athletic Bus Trips for this Week below. I sent a spreadsheet to Cecilia for ALL trips already thru 11/11/23. Please note the change to this Friday, September 1, with just ONE Varsity Football Bus needed. The JV Football Bus is cancelled for 9/1 (strike through it). Please confirm these trips please, thank you, Jeannie:**

**Tuesday, August 29<sup>th</sup>**

Depart CHS @ 3:30PM – JV Boys Soccer Team's Bus for Away

Scrimmage @ Tuscarora High School - 30 Passengers on Board –  
Leave for return home to CHS by 7:15PM

Depart CHS @ 4:45PM – Varsity Boys Soccer Team's Bus for  
Away Scrimmage @ Tuscarora High School – 30 Passengers on  
Board – Leave for return home to CHS by 8:45PM

### **Friday, September 1<sup>st</sup>**

~~2:45PM – JV Football Team's Bus for Game at Reservoir HS –  
28 Passengers on Board – Leave for return home to CHS by  
6:30PM – CANCEL THIS BUS PLEASE!~~

Depart CHS @ 5:00PM – Varsity Football Team's Bus for Away  
Game @ Reservoir HS – 35 Passengers on Board – Leave for  
return home to CHS by 9:15PM

### **Saturday, September 2**

Depart CHS @ 7:30AM – Varsity Boy's & Girl's Cross Country  
Team Bus for Away Invitational @ River Hill HS – 35  
Passengers on Board – Leave for return home to CHS by 2:00PM

Jeannie Prevosto, CMAA, CIC  
Athletics & Activities Manager  
Centennial High School  
Home of the Eagles  
3A East Region  
(410) 313-2865  
[jeannie\\_prevosto@hcpss.org](mailto:jeannie_prevosto@hcpss.org)

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may be legally privileged. If you are not an intended recipient or an  
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notify the sender immediately by return e-mail and delete all copies

of this message and any attachments. Thank you.

**From:** [Adam Downes](#)  
**To:** [Liz Sanchez](#); [Shilpan Patel](#); [Shiva Nagabushanaswamy](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com)  
**Subject:** OMHS JSDE shuttle  
**Date:** Tuesday, August 29, 2023 7:24:00 AM  
**Attachments:** [Driver Directions.pdf](#)

---

Updated the PM shuttle with correct times.

**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Cc:** [Abhishek Garg](#); [Scott Washington](#)  
**Subject:** Re: [External] Routesheets PDF to Tablet Progress  
**Date:** Tuesday, August 29, 2023 4:57:48 AM

---

How close are we?

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

On Aug 29, 2023, at 4:16 AM, Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

We are almost done. It will take 40 mins or so to publish the work. We have not been able to cross check accuracy for last part as well as we would like it to be.

On Tue, Aug 29, 2023 at 01:04 Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:  
Next update please

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

On Aug 29, 2023, at 3:09 AM, Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

Gen Ed - 80%

SpEd - 60%

On Tue, Aug 29, 2023 at 00:06 Brian Nevin  
<[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Vivek,  
Looking for another update  
Thanks  
Brian

Brian Nevin, Director

Office of Student Transportation  
410-313-6726

On Aug 29, 2023, at 2:22 AM, Vivek Garg  
<[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

Gen Ed - 80%

SpEd - 50%

On Mon, Aug 28, 2023 at 23:16 Brian Nevin  
<[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

What is the update?

Thanks

Brian Nevin, Director

Office of Student Transportation

Howard County Public School System

410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 1:18 AM  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Cc:** Scott Washington  
<[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>; Abhishek Garg  
<[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>  
**Subject:** Re: [External] Routesheets PDF to Tablet Progress

Gen Ed - 80% - auditing the work

SpEd - 10%

Vivek Garg

[Zum Services, Inc.](#)



[275 Shoreline Dr Suite 200,](#)

[Redwood City,](#)

[CA 94065](#)

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On Mon, Aug 28, 2023 at 10:01 PM Brian Nevin  
<[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Looking for the 1am update.

Thanks

Brian Nevin, Director

Office of Student Transportation

Howard County Public School System

410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Monday, August 28, 2023 10:34 PM  
**To:** Scott Washington  
<[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>; Brian Nevin  
<[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Cc:** Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>  
**Subject:** [External] Routesheets PDF to Tablet Progress

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**content is safe.**

General Education Routes - 60% done.

Vivek Garg

[Zum Services, Inc.](#)



[275 Shoreline Dr Suite 200,](#)

[Redwood City,](#)

[CA 94065](#)

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**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Cc:** [Abhishek Garg](#); [Scott Washington](#)  
**Subject:** RE: [External] Routesheets PDF to Tablet Progress  
**Date:** Tuesday, August 29, 2023 2:23:51 AM

---

Thanks

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 2:22 AM  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Cc:** Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>; Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>  
**Subject:** Re: [External] Routesheets PDF to Tablet Progress

Gen Ed - 80%

SpEd - 50%

On Mon, Aug 28, 2023 at 23:16 Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

What is the update?  
Thanks

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 1:18 AM  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Cc:** Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>; Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>  
**Subject:** Re: [External] Routesheets PDF to Tablet Progress

Gen Ed - 80% - auditing the work  
SpEd - 10%

Vivek Garg  
[Zum Services, Inc.](#)



[275 Shoreline Dr Suite 200,](#)  
[Redwood City.](#)

[CA 94065](#)

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On Mon, Aug 28, 2023 at 10:01 PM Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Looking for the 1am update.

Thanks

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>

**Sent:** Monday, August 28, 2023 10:34 PM

**To:** Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>; Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>

**Cc:** Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>

**Subject:** [External] Routesheets PDF to Tablet Progress

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General Education Routes - 60% done.

Vivek Garg  
[Zum Services, Inc.](#)



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[Redwood City,](#)  
[CA 94065](#)

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**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Subject:** RE: [External] Re: FW: WLHS bus 1173 updated run sheets, 8/28/23  
**Date:** Tuesday, August 29, 2023 2:15:00 AM

---

Two of them say Tuesday. One is student on same bus – different stop. The other is added another stop in community I believe.

The 3<sup>rd</sup> may just be changing the timing and not necessarily anything with the route. Could have been feedback from your staff.

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 2:13 AM  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Subject:** [External] Re: FW: WLHS bus 1173 updated run sheets, 8/28/23

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Yes we have these. What is your protocol on adding to routes. When does it go live?

On Mon, Aug 28, 2023 at 23:11 Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Wanted to make sure your team passed this along.  
Thanks

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>  
**Sent:** Monday, August 28, 2023 3:40 PM  
**To:** Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>; [cferdows@ridezum.com](mailto:cferdows@ridezum.com); Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>; Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>  
**Cc:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>; James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)>  
**Subject:** WLHS bus 1173 updated run sheets, 8/28/23  
**Importance:** High

**Stop Added:**

- LYNNGATE RD @ DURHAM ROAD EAST

**Start Date: Tuesday, 8/29/23**

Thank you!

**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Subject:** FW: RHS bus 4004 updated run sheets, 8/28/23  
**Date:** Tuesday, August 29, 2023 2:11:00 AM  
**Attachments:** [Driver Directions.pdf](#)

---

Wanted to make sure your team passed along.  
Thanks

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Adam Downes <Adam\_Downes@hcpss.org>  
**Sent:** Monday, August 28, 2023 6:17 PM  
**To:** Cecilia Ferdows <cferdows@zumsf.com>; Liz Sanchez <liz@ridezum.com>; Shilpan Patel <spatel@ridezum.com>; Shiva Nagabushanaswamy <shiva@ridezum.com>  
**Cc:** Brian Nevin <Brian\_Nevin@hcpss.org>; James C. Fritz <James\_Fritz@hcpss.org>  
**Subject:** RHS bus 4004 updated run sheets, 8/28/23  
**Importance:** High

Student moved but remained on bus 4004.

-

**Start Date: Tuesday, 8/29/23**

Thank you!

**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Subject:** FW: JHES bus 1141 updated run sheet, 8/28/23  
**Date:** Tuesday, August 29, 2023 2:11:00 AM  
**Attachments:** [Driver Directions.pdf](#)

---

Wanted to make sure your team passed along.

Thanks

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Adam Downes <Adam\_Downes@hcpss.org>  
**Sent:** Monday, August 28, 2023 6:32 PM  
**To:** Shilpan Patel <spatel@ridezum.com>; Shiva Nagabushanaswamy <shiva@ridezum.com>; Cecilia Ferdows <cferdows@zumsf.com>; Liz Sanchez <liz@ridezum.com>  
**Cc:** Brian Nevin <Brian\_Nevin@hcpss.org>  
**Subject:** JHES bus 1141 updated run sheet, 8/28/23  
**Importance:** High

Fixed the arrival to the first stop so it works better with the GPS directions.

**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Cc:** [Scott Washington](#)  
**Subject:** FW: ZUM SpEd run sheets, 8/25/23  
**Date:** Tuesday, August 29, 2023 2:09:12 AM  
**Attachments:** [Driver Directions.pdf](#)

---

Vivek,

Here is the special ed route sheets sent to your team. Please verify that your audit of the work in the electronic transfer matches this report.

Brian

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Adam Downes <Adam\_Downes@hcpss.org>  
**Sent:** Saturday, August 26, 2023 1:09 AM  
**To:** Shilpan Patel <spatel@ridezum.com>; Shiva Nagabushanaswamy <shiva@ridezum.com>; cferdows@ridezum.com; Liz Sanchez <liz@ridezum.com>  
**Cc:** Brian Nevin <Brian\_Nevin@hcpss.org>  
**Subject:** ZUM SpEd run sheets, 8/25/23  
**Importance:** High



**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Cc:** [Scott Washington](#)  
**Subject:** FW: ZUM Reg Ed run sheets, 8/25/23  
**Date:** Tuesday, August 29, 2023 2:06:36 AM  
**Attachments:** [Driver Directions.pdf](#)

---

Vivek,

Here is what I have as the regular ed run sheets sent to your team. Please verify that your audit of the work in the electronic transfer matches this report.

I will forward Spec Ed separately.

Brian

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Adam Downes <Adam\_Downes@hcpss.org>  
**Sent:** Saturday, August 26, 2023 1:03 AM  
**To:** Shilpan Patel <spatel@ridezum.com>; Shiva Nagabushanaswamy <shiva@ridezum.com>; cferdows@ridezum.com; Liz Sanchez <liz@ridezum.com>  
**Cc:** Brian Nevin <Brian\_Nevin@hcpss.org>; Douglas Kampe <Douglas\_Kampe@hcpss.org>  
**Subject:** ZUM Reg Ed run sheets, 8/25/23  
**Importance:** High

**From:** [Vivek Garg](#)  
**To:** [Brian Nevin](#)  
**Cc:** [Liz Sanchez](#); [Sarah Skinner](#); [Scott Washington](#)  
**Subject:** Re: [External] Re: Zum: 20 Impacted Routes for Day 2 (Expected)  
**Date:** Tuesday, August 29, 2023 1:19:57 AM

---

Brian, as discussed. These routes you have mentioned above are part of 12 buses that were split in 33 vans.

If you see the timestamp on the route sheets - it is the same as the latest you had sent.

On Mon, Aug 28, 2023 at 21:54 Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Vivek,

Thanks for sharing the Spec Ed PDF's with me. There are definitely discrepancies from the doc you shared with me and what you were sent on Saturday morning. To start with our PDF documents were 606 pages and yours appears to be 440. Two route discrepancies I already noticed:

4006 – you didn't have it at all – it should be MHHS, EMMS, VES

4025 – you had PVMS am but were missing the following BBES (am), GES (am), GCES NDO, PVMS (pm), BBES (pm), GES (pm)

I need your team to review the document we sent versus what you have in the google doc as this appears to be a major problem that occurred today with students not getting picked up.

I haven't gotten past these routes and haven't seen the regular ed. I am extremely concerned about this.

Please address as we are running out of time.

Thanks

Brian

Brian Nevin, Director

Office of Student Transportation

Howard County Public School System

410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Tuesday, August 29, 2023 12:18 AM  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Cc:** Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>; Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>; Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>  
**Subject:** Re: [External] Re: Zum: 20 Impacted Routes for Day 2 (Expected)

As I just spoke, yhe discrepancies were there because my team had made it using digital transfer we got from the district.

Now we are using pdf that you had sent on 1 am on Saturday to correct the data in the system.

On Mon, Aug 28, 2023 at 20:52 Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Good evening Vivek,

When the electronic process is over, please send me the list of all the routes you have left in the same format as you just did. I want to verify that there is no discrepancies as your original list appeared to have old data.

Thanks

Brian

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Monday, August 28, 2023 10:29 PM  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>; Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>  
**Cc:** Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>; Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>  
**Subject:** [External] Re: Zum: 20 Impacted Routes for Day 2 (Expected)

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Corrections:

1053 - DMS, BMM, NES

1155 - OMH, PLE, THE

1148 - AHS, CRE

Vivek Garg

[Zum Services, Inc.](#)



[275 Shoreline Dr Suite 200,](#)

[Redwood City,](#)

[CA 94065](#)

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On Mon, Aug 28, 2023 at 6:59 PM Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

Here are the 20 routes

1020 MHHS,PMS,SILES

1023 CHS, CLES, SILES

1148 SES, AHS, CRES

1161 AHS, THES

1163 WLHS, WHLMS

1165 AHS, WLMS

1168 AHS, MWMS, MSES

1191 LRHS, LEMS, AES  
1078 CMS, PRES,  
1090 HAS, BBES, GCES  
1155 DMS, BMMS, SILES  
1201 LRHS, PLES, AES  
1122 PVMS, MHMS  
1144 AHS, SES, WTES  
1053 AHS, WLMS  
1176 TSES, WTES, AHS  
1089 HAHS, BBES, GCES  
1070 HAHS, HMS, GES  
1173 WLHS, BWES, RBES  
1154 WHS, WLMS, RBES

Vivek Garg

[Zum Services, Inc.](#)



[275 Shoreline Dr Suite 200,](#)

[Redwood City,](#)

[CA 94065](#)

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**From:** [Vivek Garg](#)  
**To:** [Brian Nevin](#)  
**Cc:** [Jahantab Siddiqui](#); [Scott Washington](#)  
**Subject:** [External] Re: Route Coverage  
**Date:** Tuesday, August 29, 2023 1:01:16 AM

---

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Brian,

Noted. We will be on top of this.

Best,

On Mon, Aug 28, 2023 at 21:59 Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Vivek,

We pushed out to the communities the 20 routes that you submitted to us for lack of coverage. No later than 6am we need to know the following:

1. Any routes you can pull back and activate since more drivers showed up
2. Any additional routes that you are unable to cover.

Please make sure this timeline is followed as it is imperative that we provide the community with an appropriate amount of notice. I will be up all night so please don't hesitate to reach out with updates.

Brian

Brian Nevin, Director

Office of Student Transportation

Howard County Public School System

410-313-6726

**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#); [Scott Washington](#)  
**Cc:** [Abhishek Garg](#)  
**Subject:** RE: [External] Routesheets PDF to Tablet Progress  
**Date:** Monday, August 28, 2023 11:52:59 PM

---

Good evening,  
Looking for an update.  
Thanks

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Sent:** Monday, August 28, 2023 10:34 PM  
**To:** Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>; Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Cc:** Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>  
**Subject:** [External] Routesheets PDF to Tablet Progress

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General Education Routes - 60% done.

Vivek Garg  
[Zum Services, Inc.](#)



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Redwood City,  
CA 94065  
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**From:** [Vivek Garg](#)  
**To:** [Brian Nevin](#); [Scott Washington](#)  
**Cc:** [Liz Sanchez](#); [Sarah Skinner](#)  
**Subject:** [External] Zum: 20 Impacted Routes for Day 2 (Expected)  
**Date:** Monday, August 28, 2023 10:00:06 PM

---

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Here are the 20 routes

1020 MHHS,PMS,SILES  
1023 CHS, CLES, SILES  
1148 SES, AHS, CRES  
1161 AHS, THES  
1163 WLHS, WHLMS  
1165 AHS, WLMS  
1168 AHS, MWMS, MSES  
1191 LRHS, LEMS, AES  
1078 CMS, PRES,  
1090 HAS, BBES, GCES  
1155 DMS, BMMS, SILES  
1201 LRHS, PLES, AES  
1122 PVMS, MHMS  
1144 AHS, SES, WTES  
1053 AHS, WLMS  
1176 TSES, WTES, AHS  
1089 HAHS, BBES, GCES  
1070 HAHS, HMS, GES  
1173 WLHS, BWES, RBES  
1154 WHS, WLMS, RBES

Vivek Garg  
[Zum Services, Inc.](#)

275 Shoreline Dr Suite 200,  
Redwood City,  
CA 94065

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**From:** [Vivek Garg](#)  
**To:** [Brian Nevin](#)  
**Cc:** [Scott Washington](#); [Liz Sanchez](#); [Sarah Skinner](#)  
**Subject:** Re: [External] Re: Zum : Plan for Day 2  
**Date:** Monday, August 28, 2023 8:43:08 PM

---

You don't often get email from [vivek@ridezum.com](mailto:vivek@ridezum.com). [Learn why this is important](#)

Hello Brian,

We will work on these. If we are not able to make route signs as flashy as you described, they will be made during the day time when print shops are open.

Vivek Garg  
[Zum Services, Inc.](#)



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Redwood City,  
CA 94065

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On Mon, Aug 28, 2023 at 5:40 PM Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Good evening Vivek,

Thanks for our call. Here are a couple other things we discussed tonight and additional thoughts:

1. Signs in windows with bus numbers- the white papered signs were hard to see with the tinted windows. Can they be fluorescent and also include the name of the schools they are covering?
2. The PDF paper versions that are given to the driver in addition to what's on the tablet. Can at the top of the page for each school it have highlighted the number of stops to alert the driver how many times they should stop?

Please let me know.

Thanks

Brian

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

On Aug 28, 2023, at 6:17 PM, Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

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Please use this version. Thanks.

Vivek Garg  
[Zum Services, Inc.](#)



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Redwood City,  
CA 94065

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On Mon, Aug 28, 2023 at 3:15 PM Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

Hello Sir,

As you had asked, I have attached a plan for Day 2.

Thanks,

Vivek Garg  
[Zum Services, Inc.](#)



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Redwood City,  
CA 94065

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**From:** [Thomas Durrett](#)  
**To:** [Brandon A. Lauer](#)  
**Subject:** Re: [External] HCPSS Athletic / Field Trips Template  
**Date:** Monday, August 28, 2023 8:29:23 PM

---

Hi Brandon,

We had to outsource a bus for this one. I am waiting on confirmation that it has been set up. As soon as i receive it I will let you know ASAP.

On Mon, Aug 28, 2023 at 12:51 PM Brandon A. Lauer <[Brandon\\_Lauer@hcpss.org](mailto:Brandon_Lauer@hcpss.org)> wrote:  
Good morning,

We are in need of a bus trip for tomorrow. Please see the details below:

Trip #1: Glenelg Country School  
Date - 9/8/29  
School Pickup -Wilde Lake High School (bus lane)  
Pickup time - 3:15 PM  
Sport - Girls Soccer  
Drop off Location - Glenelg Country School  
**# of people & # of buses - Approximately 25; 1 bus**  
**Return time - Approximately 7:00 pm**

Dr. Brandon Lauer, CMAA  
Athletics and Activities Manager  
Wilde Lake High School  
5460 Trumpeter Rd  
Columbia, MD, 21044  
410-313-6973 - Office

---

**From:** Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)>  
**Sent:** Monday, August 28, 2023 11:45 AM  
**Cc:** Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Jack Davis <[Jack\\_Davis@hcpss.org](mailto:Jack_Davis@hcpss.org)>; Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>; Mark Ngo <[mngo@ridezum.com](mailto:mngo@ridezum.com)>  
**Subject:** [External] HCPSS Athletic / Field Trips Template

You don't often get email from [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com). [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Good morning,

My name is Thomas Durrett. I will be working with you going forward on getting all athletic

/ field trips scheduled. I have noticed in a previous request that required information for us to schedule / quote has been missing. I will be creating a template to use going forward and sending it out shortly.

Please let me know if you have any questions.

Thomas Durrett



[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)

**From:** [Brian Nevin](#)  
**To:** [Vivek Garg](#)  
**Cc:** [Scott Washington](#); [Liz Sanchez](#); [Sarah Skinner](#)  
**Subject:** Re: [External] Re: Zum : Plan for Day 2  
**Date:** Monday, August 28, 2023 8:22:59 PM  
**Attachments:** [Zum - Plan for Day 2 \(3\).pdf](#)

---

Good evening Vivek,  
Please designate which 20 routes you will be unable to cover. We need this information in the next 30 minutes. We will then communicate this to our community.  
Thanks

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

On Aug 28, 2023, at 6:17 PM, Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

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[Zum Services, Inc.](#)

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Redwood City,  
CA 94065

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On Mon, Aug 28, 2023 at 3:15 PM Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

Hello Sir,

As you had asked, I have attached a plan for Day 2.

Thanks,  
Vivek Garg  
[Zum Services, Inc.](#)

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Redwood City,  
CA 94065

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**From:** [Michael Salapata](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: [External] HCPSS Athletic / Field Trips Template  
**Date:** Monday, August 28, 2023 8:20:35 PM

---

Tom, checking in to make sure we are good for this week, specifically, our 3pm trip on Tuesday. Can you confirm this? Thanks.

Michael Salapata  
Athletics & Activities Manager  
Hammond High School

On Aug 28, 2023, at 11:46 AM, Thomas Durrett <[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)> wrote:


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**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Good morning,

My name is Thomas Durrett. I will be working with you going forward on getting all athletic / field trips scheduled. I have noticed in a previous request that required information for us to schedule / quote has been missing. I will be creating a template to use going forward and sending it out shortly.

Please let me know if you have any questions.

Thomas Durrett  
  
[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)

**From:** [Vivek Garg](#)  
**To:** [Jahantab Siddiqui](#)  
**Subject:** [External] Fwd: Zum : Plan for Day 2  
**Date:** Monday, August 28, 2023 6:49:03 PM  
**Attachments:** [Zum - Plan for Day 2 \(3\).pdf](#)

---

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Mr. Washington and Brian had also asked me for a plan. I am forwarding you what I had given them.

Vivek Garg  
[Zum Services, Inc.](#)  
[REDACTED]

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Redwood City,  
CA 94065  
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----- Forwarded message -----

**From:** Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)>  
**Date:** Mon, Aug 28, 2023 at 3:16 PM  
**Subject:** Re: Zum : Plan for Day 2  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>, Scott Washington <[Scott\\_Washington@hcpss.org](mailto:Scott_Washington@hcpss.org)>  
**Cc:** Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>, Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>

Please use this version. Thanks.

Vivek Garg  
[Zum Services, Inc.](#)  
[REDACTED]

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Redwood City,  
CA 94065  
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On Mon, Aug 28, 2023 at 3:15 PM Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:  
Hello Sir,

As you had asked, I have attached a plan for Day 2.

Thanks,  
Vivek Garg  
[Zum Services, Inc.](#)  
[REDACTED]

275 Shoreline Dr Suite 200,



Redwood City,  
CA 94065

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**From:** [Marcus D. Lewis](#)  
**To:** [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)  
**Cc:** [Nicholas Valenti](#)  
**Subject:** Saturday Friday 9/1 and Saturday 9/2 Boys Soccer Trips to Bel Air HS  
**Date:** Monday, August 28, 2023 5:27:50 PM

---

Thomas,

Please confirm these trips that were previously submitted

Thanks.....Marcus

Team: Reservoir Boys Varsity Soccer

Pick up date: Friday 9/1/2023

Pick up time from Reservoir HS: **1:45pm** (11550 Scaggsville Road Fulton, MD 20759)

Drop off location: Bel Air HS (100 Heighe St Bel Air, MD 21014)

Number of Occupants: 30

Number of Buses requested: 1

Estimated Pick up time from Bel Air: 5:15pm

Team: Reservoir Boys Varsity Soccer

Pick up date: Saturday 9/2/2023

Pick up time from Reservoir HS: **12:00 pm** (11550 Scaggsville Road Fulton, MD 20759)

Drop off location: Bel Air HS (100 Heighe St Bel Air, MD 21014)

Number of Occupants: 30

Number of Buses requested: 1

Estimated Pick up time from Bel Air: 3:30pm

**From:** [Marcus D. Lewis](#)  
**To:** [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)  
**Cc:** [Megan Maloney](#)  
**Subject:** Reservoir HS Athletic Bus Trip Saturday 9/2/2023 6:45am Pick up  
**Date:** Monday, August 28, 2023 5:04:43 PM

---

Team: Reservoir Field Hockey

Pick up date: Saturday 9/2/2023

Pick up time from Reservoir HS: **6:45AM** (11550 Scaggsville Road Fulton, MD 20759

Drop off location: Arundel HS (1001 Annapolis Road Gambrills, MD 21054

Number of Occupants: 30

Number of Buses requested: 1

Estimated Pick up time from Arundel between 3:45-5pm

Thomas,

Please confirm upon receipt, Thanks.....Marcus

**From:** [Thomas Durrett](#)  
**To:** [Jeannie Prevosto](#)  
**Subject:** [External] Re: Spreadsheet shared with you: "HCPSS Centennial HS Athletic / Field Trips"  
**Date:** Monday, August 28, 2023 4:44:25 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)

---

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Hi Jeannie,

Thanks so much!

On Mon, Aug 28, 2023 at 4:15 PM Jeannie Prevosto <[Jeannie\\_Prevosto@hcpss.org](mailto:Jeannie_Prevosto@hcpss.org)> wrote:

Hi Tom, I put all my Transportation in up to and including September 30. Please use this google doc as the most up to date transportation schedule for Centennial HS Athletics Bus Transportation. Again, my cell is [REDACTED]. Thank you, Jeannie

---


**From:** Thomas Durrett (via Google Sheets) <[drive-shares-dm-noreply@google.com](mailto:drive-shares-dm-noreply@google.com)>  
**Sent:** Monday, August 28, 2023 1:02 PM  
**To:** Jeannie Prevosto <[Jeannie\\_Prevosto@hcpss.org](mailto:Jeannie_Prevosto@hcpss.org)>  
**Cc:** [cferdows@ridezum.com](mailto:cferdows@ridezum.com); [mngo@ridezum.com](mailto:mngo@ridezum.com)  
**Subject:** Spreadsheet shared with you: "HCPSS Centennial HS Athletic / Field Trips"

## Thomas Durrett shared a spreadsheet



Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:



 [HCPSS Centennial HS Athletic / Field Trips](#)



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94043, USA

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shared a spreadsheet with you from Google Sheets.




**From:** [Stan Hernandez](#)  
**To:** [Brian Nevin](#)  
**Subject:** [External] Routes & Bus Numbers  
**Date:** Monday, August 28, 2023 3:05:50 PM  
**Attachments:** [Delete - Sheet4.pdf](#)

---

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**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hey Brian, I am attaching the info you requested to this email.

Best,  
**Stan Hernandez**  
*General Manager, LA Spring St*  
  
**Zūm Services, Inc.**

**From:** [Shiva Nagabushanaswamy](#)  
**To:** [Douglas Kampe](#)  
**Subject:** [External] Follow up.  
**Date:** Monday, August 28, 2023 2:56:19 PM

---

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Hi Doug,

These are the two documents I have shown in today's meeting. Feel free to let me know if you have any questions.



As requested, two asks for you:

1. Please send all the updated 4 files to SFTP
2. Check with your Tyler contact on why BusStops file doesn't reflect what is in RoutesAll and Route Sheets.

I am sending an email to Tyler contact for API setup.

Regards,  
Shiva

**From:** [Troy Stevenson](#)  
**To:** [Thomas Durrett](#)  
**Cc:** [cferdows@ridezum.com](mailto:cferdows@ridezum.com); [mngo@ridezum.com](mailto:mngo@ridezum.com)  
**Subject:** Re: Spreadsheet shared with you: "HCPSS Oakland Mills Athletic / Field Trips"  
**Date:** Monday, August 28, 2023 2:50:39 PM

---

DO I need to fill this whole thing out?

Isn't their scheduled trip based on what I sent before then I can adjust?

Troy Stevenson, CMAA  
Athletics and Activities Manager  
Oakland Mills HS  
410 313 6953

---

**From:** Thomas Durrett (via Google Sheets) <drive-shares-dm-noreply@google.com>  
**Sent:** Monday, August 28, 2023 1:08 PM  
**To:** Troy Stevenson <Troy\_Stevenson@hcpss.org>  
**Cc:** [cferdows@ridezum.com](mailto:cferdows@ridezum.com) <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; [mngo@ridezum.com](mailto:mngo@ridezum.com) <[mngo@ridezum.com](mailto:mngo@ridezum.com)>  
**Subject:** Spreadsheet shared with you: "HCPSS Oakland Mills Athletic / Field Trips"

## Thomas Durrett shared a spreadsheet



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HCPSS Oakland Mills Athletic / Field Trips



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USA

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**From:** [Brandon A. Lauer](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: Spreadsheet shared with you: "Wild Lakes Athletic / Field trips"  
**Date:** Monday, August 28, 2023 2:22:10 PM

---

Good afternoon,


Would you like me to populate this Google Sheet? Is this how we play on moving forward with transportation requests for athletics?

Dr. Brandon Lauer, CMAA  
Athletics and Activities Manager  
Wilde Lake High School  
5460 Trumpeter Rd  
Columbia, MD, 21044  
410-313-6973 - Office

---

**From:** Thomas Durrett (via Google Sheets) <drive-shares-dm-noreply@google.com>  
**Sent:** Monday, August 28, 2023 1:12 PM  
**To:** Brandon A. Lauer <Brandon\_Lauer@hcpss.org>  
**Cc:** cferdows@ridezum.com <cferdows@ridezum.com>; mngo@ridezum.com <mngo@ridezum.com>  
**Subject:** Spreadsheet shared with you: "Wild Lakes Athletic / Field trips"

## Thomas Durrett shared a spreadsheet

 Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:

 Wild Lakes Athletic / Field trips



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USA

You have received this email because [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com) shared a  
spreadsheet with you from Google Sheets.



**From:** [Vivek Garg](#)  
**To:** [Brian Nevin](#); [Adam Downes](#)  
**Cc:** [Abhishek Garg](#); [Sarah Skinner](#); [Liz Sanchez](#)  
**Subject:** [External] Fwd: ZUM Reg Ed run sheets, 8/25/23  
**Date:** Monday, August 28, 2023 2:03:19 PM  
**Attachments:** [Driver Directions.pdf](#)

---

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**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Liz just told me that she was told these are not the right route sheets for Gen Ed. These are the last set of route sheets that we got from the district - on 26 Aug at 1:10 AM ET.

Please can you verify [@Adam Downes](#) that these are the latest routes?

Thanks,

**From:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Date:** August 25, 2023 at 10:10:47 PM PDT  
**To:** Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>  
**Subject:** Fwd: ZUM Reg Ed run sheets, 8/25/23

Sorry for the delay. Adam wouldn't stop working on it.

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

Begin forwarded message:

**From:** Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>  
**Date:** August 26, 2023 at 1:03:12 AM EDT  
**To:** Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>, Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>, [cferdows@ridezum.com](mailto:cferdows@ridezum.com), Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>  
**Cc:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>, Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>  
**Subject:** ZUM Reg Ed run sheets, 8/25/23

**From:** [Michael Salapata](#)  
**To:** [Thomas Durrett](#)  
**Subject:** Re: [External] HCPSS Athletic / Field Trips Template  
**Date:** Monday, August 28, 2023 2:01:39 PM

---

Hey Tom, I filled in the spreadsheet for our trips for this. Two things: one, can you let me know that all of these are good and two, do you want me to do this weekly or do you want me to out all of the fall schedule in now? Thanks in advance

Michael Salapata  
Athletics & Activities Manager  
Hammond High School  
410-313-7605

---

**From:** Thomas Durrett <tdurrett@ridezum.com>  
**Sent:** Monday, August 28, 2023 11:45 AM  
**Cc:** Cecilia Ferdows <cferdows@ridezum.com>; Jack Davis <Jack\_Davis@hcpss.org>; Sarah Skinner <sarah@ridezum.com>; Mark Ngo <mngo@ridezum.com>  
**Subject:** [External] HCPSS Athletic / Field Trips Template


You don't often get email from tdurrett@ridezum.com. [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Good morning,

My name is Thomas Durrett. I will be working with you going forward on getting all athletic / field trips scheduled. I have noticed in a previous request that required information for us to schedule / quote has been missing. I will be creating a template to use going forward and sending it out shortly.

Please let me know if you have any questions.

Thomas Durrett  
  
[tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)

**From:** [Thomas Durrett \(via Google Sheets\)](#)  
**To:** [Michael Senisi](#)  
**Cc:** [cferdows@ridezum.com](mailto:cferdows@ridezum.com); [mngo@ridezum.com](mailto:mngo@ridezum.com)  
**Subject:** Spreadsheet shared with you: "Atholton HS Athletic / Field Trip"  
**Date:** Monday, August 28, 2023 1:57:52 PM

---

## Thomas Durrett shared a spreadsheet



Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:



Atholton HS Athletic / Field Trip



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You have received this email because [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com) shared a spreadsheet with you from Google Sheets.



**From:** [Brian Nevin](#)  
**To:** [Sarah Skinner](#); [Vivek Garg](#)  
**Cc:** [Liz Sanchez](#)  
**Subject:** Report  
**Date:** Monday, August 28, 2023 1:44:17 PM

---

Is there a report that verifies that all routes were ran? I ask because schools are reporting that buses didn't show and the number is significant.

Thanks

Brian

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

**From:** [Thomas Durrett \(via Google Sheets\)](#)  
**To:** [Michael Salapata](#)  
**Cc:** [cferdows@ridezum.com](mailto:cferdows@ridezum.com); [mngo@ridezum.com](mailto:mngo@ridezum.com)  
**Subject:** Spreadsheet shared with you: "Hammond High School Athletic / Field Trip"  
**Date:** Monday, August 28, 2023 1:40:27 PM

---

## Thomas Durrett shared a spreadsheet



Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:



Hammond High School Athletic / Field Trip



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You have received this email because [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com) shared a spreadsheet with you from Google Sheets.





**From:** [Jeannie Prevosto](#)  
**To:** [Thomas Durrett](#)  
**Subject:** RE: Spreadsheet shared with you: "HCPSS Centennial HS Athletic / Field Trips"  
**Date:** Monday, August 28, 2023 1:14:00 PM  
**Attachments:** [Fall 2023-24 Bus Transportation Schedule.xlsx](#)  
[image001.png](#)  
[image002.png](#)

---

**Tom attached is my Bus Schedule, we were told to send you the format we use. Honestly, we are super busy right now in our buildings and I don't know when I will get the extra time to re-format my transportation. Please confirm my busses for this week with the email I sent already. Thank you**

---

**From:** Thomas Durrett (via Google Sheets) <drive-shares-dm-noreply@google.com>  
**Sent:** Monday, August 28, 2023 1:02 PM  
**To:** Jeannie Prevosto <Jeannie\_Prevosto@hcpss.org>  
**Cc:** cferdows@ridezum.com; mngo@ridezum.com  
**Subject:** Spreadsheet shared with you: "HCPSS Centennial HS Athletic / Field Trips"

## Thomas Durrett shared a spreadsheet



Thomas Durrett ([tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)) has invited you to **edit** the following spreadsheet:



[HCPSS Centennial HS Athletic / Field Trips](#)



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[Open](#)

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94043, USA

You have received this email because [tdurrett@ridezum.com](mailto:tdurrett@ridezum.com)  
shared a spreadsheet with you from Google Sheets.



From: Monica Pringle  
To: castel@ndezum.com  
Subject: ARL  
Date: Monday, August 28, 2023 12:49:57 PM  
Attachments: Screenshot 2023-08-28 at 12.30.38 PM.png

## Applications & Research Laboratory 2023-2024 A-Day, B-Day Schedule

MONTH	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
August																															
September	A.	W	W	H	B.	A	B	A	W	W	B	A	B	A	H	W	W	B.	A	B	A	B	W	W	H	A	B	A	B	A	B
October	W	A.	B	A	B	A	W	W	P.	B	A	B	A	W	W	B.	A	B	A	P.	W	W	B.	A	B	A	B	W	A.	B	B
November	A	B	A	W	W	B.	A	B	A	B	W	W	A.	B	A	B	A	W	W	B/.	A/.	C,	H	H	W	W	B.	A	B	A	B
December	B.	W	W	A.	B	A	B	A	W	W	B.	A	B/.	A	B	W	W	A.	B	A	B	A	W	W	H	H	H	H	H	H	H
January	H	B.	A	B	A	W	W	B.	A	B	A	B	W	W	H.	A.	B/.	A/.	B/.	W	W	P.	A.	B	A	B	W	A.	B	A	A
February	B	A	W	B.	A	B	A	B	A	P.	W	W	B.	A	B	A	W	W	B	A	B	A	B	W	W	H	H	H	H	H	H
March	A.	W	W	B.	A.	B	W	W	A	B.	P.	A	B	W	A	B.	A	B	A	W	W	B.	A	B	A	B	W	A.	B	A	A
April	H.	A.	B	A	B	W	W	A	B.	P.	A	B	W	W	A	B.	A	B	A	W	W	B.	A	B	A	B	W	A.	B	A	A
May	A.	B	A	W	W	B.	A	B	A	B	W	W	A.	E.	B	A	B/.	W	W	A.	B	A	B	A	B	W	H	H	H	H	H
June	W	W	B	A	B/.	A	B/.	W	W	A/.	B/.	I	I	I	W	W	I	I													

A - A Day, B - B day, P - Professional Day, W - Weekend, H - Holiday, A/ - A Half Day, B/ - B Half Day,  
C - Conferences (Parent, Teacher), I/2 - Exam Half Day, I - inclement weather, E- Election Day

PIP Time: A Day 10:00-10:50

B Day 9:00-9:50

Flex Time on Wednesday

### Class Schedule

Period	Arrival at ARL	Dismissal
1 & 2	8:20 a.m.	9:30 a.m.
A Day - 5 & 6	1:15 p.m.	2:25 p.m.
B Day - 4B, 5 & 6	11:40 a.m.	2:25 p.m.



Sent from my iPhone

From: Jack Davis  
To: [Redacted]  
Subject: Re: [Redacted]  
Date: Monday, August 20, 2023, 12:20:20 PM  
Attachments: [Redacted]

Generally, teams are on the game site for 45-50 hours.

John Davis, CAA  
Director of Athletics  
Division of School Management and Instructional Leadership  
Howard County Public School System  
410-313-4631



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From: Jack Davis <Jack.Davis@hcpss.org>  
Sent: Monday, August 20, 2023, 12:20:20 PM  
To: HCPSS T ips <Hcpss.Tips@dcum.com>  
Subject: Re: [Redacted] Next Week's Athletic Tips

Are you asking about the return trips?

John Davis, CAA  
Director of Athletics  
Division of School Management and Instructional Leadership  
Howard County Public School System  
410-313-4631



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From: HCPSS T ips <Hcpss.Tips@dcum.com>  
Sent: Friday, August 25, 2023, 2:51 PM  
To: Jack Davis <Jack.Davis@hcpss.org>  
Subject: [Redacted] Next Week's Athletic Tips

You don't often get mail from Hcpss.Tips@dcum.com. [Click here to verify this email address.](#)

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Hi Jack,

Can you please provide an estimated time that the bus will need to be here to pick up the groups for these trips next week?

8/29/2023	Hammond HS - 8800 Guilford Rd, Columbia, MD 21046		Francis Scott Key	3:00 PM
8/29/2023	Hammond HS - 8800 Guilford Rd, Columbia, MD 21046		Manchester Valley	3:00 PM
8/29/2023	Wilde Lake HS - 5460 Trumpeter Rd, Columbia, MD 21044		Glenelg Country	4:00 PM
8/30/2023	Hammond HS - 8800 Guilford Rd, Columbia, MD 21046		Westminster	3:00 PM
8/30/2023	Oakland Mills HS - 9410 Kilimanjaro Rd, Columbia, MD 21045		Guilford Park High School	3:15 PM
8/30/2023	Mt. Hebron HS - 9440 Old Frederick Rd, Ellicott City, MD 21042		300 Garrison Forest Rd, Owings Mills, MD 21117	2:30 PM
9/1/2023	Wilde Lake HS - 5460 Trumpeter Rd, Columbia, MD 21044		Mt. Hebron	3:15 PM
9/1/2023	Oakland Mills HS - 9410 Kilimanjaro Rd, Columbia, MD 21045		Howard High School	3:15 PM
9/1/2023	Oakland Mills HS - 9410 Kilimanjaro Rd, Columbia, MD 21045		Howard High School	5:45 pm (2 buses)
9/1/2023	Reservoir HS - 11550 Scaggsville Rd, Fulton, MD 20759		Bel-Air	1:45
9/1/2023	14025 Burntwoods Rd, Glenelg, MD 21737		Atholton HS - 6520 Freetown Rd, Columbia, MD 21044	3:15 PM
9/1/2023	Atholton HS - 6520 Freetown Rd, Columbia, MD 21044		Century	3:00 PM
9/2/2023	Wilde Lake HS - 5460 Trumpeter Rd, Columbia, MD 21044		South River	7:00 AM
9/2/2023	Atholton HS - 6520 Freetown Rd, Columbia, MD 21044		Clear Spring HS	6:15 AM

Thank you  
Zun

**From:** [Michael Senisi](#)  
**To:** [Sarah Skinner](#)  
**Cc:** [Cecilia Ferdows](#); [Jack Davis](#); [HCPSS Field and Athletic Trips](#)  
**Subject:** Re: [External] Re: Zum ans Athletics  
**Date:** Monday, August 28, 2023 11:21:22 AM

---

Thanks Sarah,  
Who will be the contact for the questions that were mentioned?

---

**Mike Senisi, CMAA**  
**Athletics and Activities Manager**  
**Atholton High School**  
**410-313-7080**

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**From:** Sarah Skinner <sarah@ridezum.com>  
**Sent:** Monday, August 28, 2023 11:16 AM  
**To:** Michael Senisi <Michael\_Senisi@hcpss.org>  
**Cc:** Cecilia Ferdows <cferdows@ridezum.com>; Jack Davis <Jack\_Davis@hcpss.org>; HCPSS Field and Athletic Trips <HCPSS\_Trips@ridezum.com>  
**Subject:** [External] Re: Zum ans Athletics

You don't often get email from sarah@ridezum.com. [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

To ensure that all receive this email. I've added [hcpss\\_trips@ridezum.com](mailto:hcpss_trips@ridezum.com) as well.

Sarah Skinner  
Vice President of Strategic Partnerships

[sarah@ridezum.com](mailto:sarah@ridezum.com)  
[Zūm Services, Inc.](#)



On Mon, Aug 28, 2023 at 7:08 AM Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)> wrote:

Cecilia and Sarah,

I know today was a rough day with the 1<sup>st</sup> day of school. However, Can you let us know the plan for athletics and transportation? How can we make sure you have our schedule and that we can ensure the accuracy of the trips?

thank you

Mike Senisi

---

**Mike Senisi, CMAA**  
**Athletics and Activities Manager**  
**Atholton High School**  
**410-313-7080**

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**From:** [Jarrett Ingram](#)  
**To:** [John DiPaula](#); [Pj Cayo](#); [Martin Vandenberg](#); [Mary Cherry](#)  
**Cc:** [Eungsuk Lee](#); [Quinn Khouri](#); [kdzsoccer@gmail.com](#); [Ginger Angell](#); [Thomas R. Minard](#); [Molly Milani](#); [Seth M. Willingham](#); [Brandon Lowe](#); [James Holzman](#); [Jamie Bullock](#); [Sarah Miller](#); [Amanda Shearer](#); [Bowen's Bus Service, Inc.](#); [casracribbs@gmail.com](#); [spatel@ridezum.com](#); [howard.putterman@fcps.org](#); [Joseph A. Thomas](#); [Michael F. Lerner](#); [Michael Williams](#)  
**Subject:** Re: MRHS Athletic Schedule 8/28-9/1  
**Date:** Monday, August 28, 2023 10:30:08 AM  
**Attachments:** [Outlook-3dng3cxi.png](#)  
[Outlook-g3ddkqmy.png](#)  
[Outlook-12zxwmsf.png](#)  
[Outlook-5xp2n3m1.png](#)  
[Outlook-gmmms3px.png](#)  
[Outlook-p1civ4ma.png](#)

---

Good Morning All,

Happy 1<sup>st</sup> Day of School! Below is an updated athletic schedule for **8/28-9/1**. *The only change is that the Boys JV & Varsity contests at home vs Linganore on Tuesday have now been confirmed.*

Date	Team	Opponent	Time	Bus Pick-Up
8/29	JV Boys Soccer	Linganore (Home)	530pm	N/A
8/29	V Boys Soccer	Linganore (Home)	700pm	N/A
8/30	JV Volleyball	McDonogh (Home)	400pm	N/A
8/30	V Volleyball	McDonogh (Home)	530pm	N/A
9/1	JV Football	@ Guilford Park	430pm	330pm
9/1	V Football	@ Long Reach	700pm	500pm

**Jarrett Ingram, CAA**

Athletics & Activities Manager, Marriotts Ridge High School





---

**From:** Jarrett Ingram <Jarrett\_Ingram@hcpss.org>  
**Sent:** Sunday, August 27, 2023 2:16 PM  
**To:** John DiPaula <John\_DiPaula@hcpss.org>; Pj Cayo <Pj\_Cayo@hcpss.org>; Martin Vandenberg <Martin\_Vandenberg@hcpss.org>; Mary Cherry <Mary\_Cherry@hcpss.org>  
**Cc:** Eungsuk Lee <Eungsuk\_Lee@hcpss.org>; Quinn Khouri <Quinn\_Khouri@hcpss.org>; kdzsoccer@gmail.com <kdzsoccer@gmail.com>; Ginger Angell <Ginger\_Angell@hcpss.org>; Thomas R. Minard <Thomas\_Minard@hcpss.org>; Molly Milani <Molly\_Milani@hcpss.org>; Seth M. Willingham <Seth\_Willingham@hcpss.org>; Brandon Lowe <Brandon\_Lowe@hcpss.org>; James Holzman <James\_Holzman@hcpss.org>; Jamie Bullock <Jamie\_Bullock@hcpss.org>; Sarah Miller <Sarah\_Miller1@hcpss.org>; Amanda Shearer <Amanda\_Shearer@hcpss.org>; Bowen's Bus Service, Inc. <bowensbusservice@aol.com>; casracibbs@gmail.com <casracibbs@gmail.com>; spatel@ridezum.com <spatel@ridezum.com>; howard.putterman@fcps.org <howard.putterman@fcps.org>; Joseph A. Thomas <Joseph\_Thomas@hcpss.org>; Michael F. Lerner <Michael\_Lerner@hcpss.org>  
**Subject:** MRHS Athletic Schedule 8/28-9/1

Good Afternoon,

Below is the Athletic Schedule for **8/28-9/1**. *Friday's contests are the first of the regular season.*

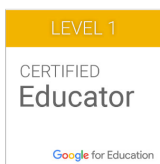
***The soccer scrimmages vs Linganore on 8/29 are tentative as of right now.***

Date	Team	Opponent	Time	Bus Pick-Up
8/29	JV Boys Soccer	Linganore (Home)	530pm	N/A
8/29	V Boys Soccer	Linganore (Home)	700pm	N/A
8/30	JV Volleyball	McDonogh (Home)	400pm	N/A

<b>8/30</b>	V Volleyball	<b>McDonogh (Home)</b>	530pm	N/A
<b>9/1</b>	JV Football	@ Guilford Park	430pm	330pm
<b>9/1</b>	V Football	@ Long Reach	700pm	500pm

### Jarrett Ingram, CAA

Athletics & Activities Manager, Marriotts Ridge High School



**From:** [Monica Pringle](#)  
**To:** [shernandez@zumsf.com](mailto:shernandez@zumsf.com)  
**Subject:** Fwd: ARL Schedule / HCC Schedule  
**Date:** Monday, August 28, 2023 10:12:52 AM  
**Attachments:** [.msg](#)

---

Sent from my iPhone

Begin forwarded message:

**From:** Horace Baker <Horace\_Baker@hcpss.org>  
**Date:** August 28, 2023 at 10:10:40 AM EDT  
**To:** bowensbusser@aol.com, j.mullinix@bowensbuservice.com, Tip Top 2 <dylanpool15@gmail.com>, Tip Top <tiptopaimee@gmail.com>, Paul Baxley <pkbaxley@woodlawnmc.com>, Woodlawn Motor Coach <bbayer@woodlawnmc.com>, HOB Enterprises <h\_brathwaite@yahoo.com>, Jacquelyn Malette <Jacquelyn\_Malette@hcpss.org>, "James C. Fritz" <James\_Fritz@hcpss.org>, Sheila Fike <Sheila\_Fike@hcpss.org>, "Melissa A. Marchetti" <Melissa\_Marchetti@hcpss.org>, Adam Downes <Adam\_Downes@hcpss.org>, Sandra Kelly <Sandra\_Kelly@hcpss.org>, Paul Bertulis <Paul\_Bertulis@hcpss.org>, Bill Stolis <Bill\_Stolis@hcpss.org>, Monica Pringle <Monica\_Pringle@hcpss.org>, "Transwhite Inc." <transwhite@comcast.net>, kmooddy@ridezum.com, liz@ridezum.com, Varinsa Washington <Varinsa\_Washington@hcpss.org>, "Francesca A. Graham" <Francesca\_Graham@hcpss.org>  
**Subject:** ARL Schedule / HCC Schedule

Please find attached assignments.

Alex

**H. Alex Baker**  
**Area Manager**  
**Student Transportation Office**  
**Howard County Public School System**  
**410-313-6734**  
[horace\\_baker@hcpss.org](mailto:horace_baker@hcpss.org)

**From:** [Brian Nevin](#)  
**To:** [Shilpan Patel](#)  
**Subject:** Fwd: Your scan (Scan to My Email)  
**Date:** Monday, August 28, 2023 10:09:44 AM  
**Attachments:** [scan\\_jfritz\\_2023-08-28-09-59-42.pdf](#)

---

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

Begin forwarded message:

**From:** "James C. Fritz" <James\_Fritz@hcpss.org>  
**Date:** August 28, 2023 at 10:08:18 AM EDT  
**To:** Monica Pringle <Monica\_Pringle@hcpss.org>, Adam Downes  
<Adam\_Downes@hcpss.org>, Brian Nevin <Brian\_Nevin@hcpss.org>  
**Subject:** FW: Your scan (Scan to My Email)

ARL and HCC shuttles. All ZUM schools will need coverage.

James C. Fritz  
Coordinator of Contracted Services  
Office of Student Transportation  
5451 Beaverkill Rd  
Columbia MD 21044  
(410) 313-6702

---

**From:** James C. Fritz  
**Sent:** Monday, August 28, 2023 10:07 AM  
**To:** spatel@ridezum.com; Liz Sanchez <liz@ridezum.com>  
**Subject:** FW: Your scan (Scan to My Email)

There;s two pages here- 1 is all of the ARL trips. The other is the HCC trips. They are daily shuttles and we don't assign students to them, they just get on and ride.

James C. Fritz  
Coordinator of Contracted Services  
Office of Student Transportation  
5451 Beaverkill Rd  
Columbia MD 21044  
(410) 313-6702

---

**From:** [DoNotReply@hcpss.org](mailto:DoNotReply@hcpss.org) <[DoNotReply@hcpss.org](mailto:DoNotReply@hcpss.org)>

**Sent:** Monday, August 28, 2023 10:00 AM

**To:** James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)>

**Subject:** Your scan (Scan to My Email)

**From:** [Adam Downes](#)  
**To:** [Liz Sanchez](#); [Shiva Nagabushanaswamy](#); [Shilpan Patel](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com)  
**Cc:** [James C. Fritz](#)  
**Subject:** ARL & HCC shuttle run sheets  
**Date:** Monday, August 28, 2023 9:57:25 AM  
**Attachments:** [Driver Directions.pdf](#)

---

**From:** [Adam Downes](#)  
**To:** [Shilpan Patel](#)  
**Subject:** HCMS bus 1147 updated run sheets, 8/28/23  
**Date:** Monday, August 28, 2023 8:54:00 AM  
**Attachments:** [Driver Directions.pdf](#)

---

**Stop Added:**

- 11420 Homewood Rd

**Start Date: Wednesday, 8/30/23**

Thank you!

**From:** [Christopher Reagle](#)  
**To:** [Jack Davis](#); [Shilpan Patel](#)  
**Cc:** [Cecilia Ferdows](#); [Brian Nevin](#); [Jarrett Ingram](#)  
**Subject:** Re: [External] Re: Glenelg and Marriotts Ridge Athletic Trips  
**Date:** Monday, August 28, 2023 7:38:25 AM

---

Good morning,

I wanted to follow up in regards to the athletic trips for Glenelg and Marriotts Ridge and see if you be able to cover these trips.

We really appreciate you taking the time to look over these trips. but unfortunately time is of the essence in case we need to find alternative solutions.

Christopher Reagle  
Athletics and Activities Manager  
Glenelg High School

---

**From:** Christopher Reagle <Christopher\_Reagle@hcpss.org>  
**Sent:** Thursday, August 24, 2023 1:38 PM  
**To:** Jack Davis <Jack\_Davis@hcpss.org>; Shilpan Patel <spatel@ridezum.com>  
**Cc:** Cecilia Ferdows <cferdows@ridezum.com>; Brian Nevin <Brian\_Nevin@hcpss.org>; Jarrett Ingram <Jarrett\_Ingram@hcpss.org>  
**Subject:** Re: [External] Re: Glenelg and Marriotts Ridge Athletic Trips

Cecilia,

If you need any clarification please let me (Glenelg HS) or Jarrett (Marriotts Ridge) know. We would love the opportunity to work with Zum and would greatly appreciate any help you can provide covering these athletic trips.

My cell is [REDACTED] if you need to reach out.

Christopher Reagle  
Athletics and Activities Manager  
Glenelg High School

---

**From:** Jack Davis <Jack\_Davis@hcpss.org>  
**Sent:** Thursday, August 24, 2023 1:16 PM



**To:** Shilpan Patel <spatel@ridezum.com>

**Cc:** Cecilia Ferdows <cferdows@ridezum.com>; Brian Nevin <Brian\_Nevin@hcpss.org>; Jarrett Ingram <Jarrett\_Ingram@hcpss.org>; Christopher Reagle <Christopher\_Reagle@hcpss.org>

**Subject:** Re: [External] Re: Glenelg and Marriotts Ridge Athletic Trips

Thank you. I am adding the athletic directors for these schools to this email. I will not be available for a few days.

Sent from my iPhone

On Aug 24, 2023, at 9:50 AM, Shilpan Patel <spatel@ridezum.com> wrote:

You don't often get email from spatel@ridezum.com. [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hey JD,

Sorry for not getting back to you sooner. I'm cc'ing Cecilia Ferdows, our School Operations Manager, she's going to assist with field trips as I am away from my computer quite often.

Cecilia,

Can you help JD with getting these trips confirmed?

Sincerely,

On Aug 22, 2023, at 1:50 PM, Jack Davis <Jack\_Davis@hcpss.org> wrote:

Good afternoon,

I just wanted to reach out to you to see if you could take this on as well. I know you are doing a lot already. Once again, we find GHS and MRHS needing some one-way drop-offs. If you have any availability to do this, please let me know asap. Attached are the trips they need covered. If not, I will reach out to some other contractors.

Thanks,

JD

John Davis, CAA  
Director of Athletics  
Division of School Management and Instructional Leadership  
Howard County Public School System  
[410-313-6631](tel:410-313-6631)

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**From:** [Sarah Skinner](#)  
**To:** [Brian Nevin](#)  
**Cc:** [Liz Sanchez](#); [Vivek Garg](#)  
**Subject:** [External] Züm Updates for HCPSS - August 27, 2023  
**Date:** Monday, August 28, 2023 1:49:08 AM

---

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hi Brian,

In preparation for launch tomorrow and your next meeting with Dr. Martirano, I wanted to share a few highlights from the past week regarding Züm's progress for launch in Howard County and prep for Day 1. Most of this information you already know because we have been in touch with you and your team all weekend. Please let me know if you have any questions or if there is additional information I can provide.

Best,  
Sarah

#### Highlights:

- We were able to secure enough buses to run all 230 routes. Thank you for your help with the MVA to get us tags on priority.
- All routes are assigned with vehicles and drivers for Day 1. We have:
  - 228 certified school bus drivers in the system
  - 33 white van routes and drivers in the system
- Züm has called and/or texted all SpEd families to inform them of their pick up time based on the SpEd routes that we received on Saturday, 08/26.

#### Low Lights

- Züm received updated SpEd routes via email (as a PDF) on Saturday (8/26) at 1 am ET, and the digital file via FTP on Sunday (8/27) around noon ET.
  - Our team has worked extremely hard to intake these routes, assign them to drivers, and inform everyone of changes.

- We have also tried to re-do as many dry runs as possible after these route changes were communicated to us on (8/26), following our dry runs which took place on (8/23-8/25). .
- These route sheets that were sent via email do not carry any Special equipment details. We have tried to find those details from data transferred via FTP.
- Also, there are still many discrepancies between pdf routsheets sent via email and data transferred via FTP - there are routes missing or students missing in one vs another source of data. We have done our best to stitch this together to the best of our knowledge.
- As per instruction from HCPSS, Zum has deactivated access to the Zum App for HCPSS families. Any parents / guardians that try to login will receive a message saying that the app is not accessible at this time and will be rolled out formally later per the district's plan and timeline. There are two issues here:
  - Access to the app would have made it extremely easy for families to know their assigned route, pick up time and assigned driver information. Now because parents/ guardians do not have the app and routes were created so late, families are scrambling without information. We have tried to overcome this by calling and texting families.
  - Second, we are concerned that families and the HCPSS community will think that the Zum app did not work, while this is not at all the case. Zum's App was set up, ready, and would have worked seamlessly, like it does in all other districts where we operate.
- We sincerely hope that if it comes to this misplaced impression, the district will make it clear to families, school sites, and media that there was no issue with the readiness or availability of the Zum app, but rather HCPSS decided to hold back the launch and chose to postpone deployment of the Zum App.

**Sarah Skinner**

Vice President of Strategic Partnerships

[sarah@ridezum.com](mailto:sarah@ridezum.com)

[Zūm Services, Inc.](#)



**From:** [Brian Nevin](#)  
**To:** [Sarah Skinner](#)  
**Subject:** Update  
**Date:** Sunday, August 27, 2023 9:43:00 PM

---

Hi Sarah,

Just following up on our discussion about the weekly update. Can you please make sure I have this prior to the morning?

Also any questions or concerns you have that I can help with before the morning.

Thanks

Brian

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

**From:** [Michael Salapata](#)  
**To:** [Cecilia Ferdows](#)  
**Subject:** Re: Hammond Athletic Buses for the week of 8/28-9/1  
**Date:** Sunday, August 27, 2023 7:26:44 PM

---

I have an update for the boys soccer trips. Any issues, let me know

Friday 9/1, Boys Soccer to Meade, 25 students pick up at Hammond at 6:45pm, pick up at Meade to return to Hammond at approx. 9:30pm

Saturday, 9/2, Boys Soccer to Meade, 25 students pick up at Hammond at 9:45am, pick up at Meade to return to Hammond at approx. 12:30pm

Michael Salapata  
Athletics & Activities Manager  
Hammond High School  
410-313-7605

---

**From:** Michael Salapata  
**Sent:** Sunday, August 27, 2023 7:13 PM  
**To:** Cecilia Ferdows <cferdows@ridezum.com>  
**Subject:** Hammond Athletic Buses for the week of 8/28-9/1

Good evening. I wanted to make sure that you had our athletic bus schedule for the week. If you Have any questions, don't hesitate to let me know. Thanks in advance.

8/29, Girls Soccer to Francis Scott Key, 45 students departing Hammond at 3pm, pickup at FSK to return to Hammond around 7:30.

9/1, Girls Soccer to Annapolis Area Christian, 20 students departing at 3pm, pickup at AACS to return to Hammond around 5:15pm

9/1 and 9/2, Boys soccer will be going to Meade both days for a tournament. I am waiting to get exact times from their AD. When I do, i will relay them to you but we will need 1 bus both days.

Michael Salapata  
Athletics & Activities Manager  
Hammond High School  
410-313-7605

**From:** [Ann Strozyk](#)  
**To:** [HCPSS Trips](#)  
**Subject:** Re: [External] Re: HCPSS Field Trips - Zum Follow Up  
**Date:** Sunday, August 27, 2023 5:52:14 PM

---

Hi Zum Team,

Each bus will have 42 students. I'd like to have one bus stop at two schools to pick up about 18 students (bus sharing).

Please let me know other questions you may have.

Thanks,  
Ann

Here are the addresses for the schools:

Atholton High School 6520 Freetown Rd, Columbia, MD 21044

Centennial High School 4300 Centennial Ln, Ellicott City, MD 21042

Glenelg High School, 14025 Burntwoods Rd, Glenelg, MD 21737

Guilford Park High School, 8500 Ridgelys Run Rd, Jessup, MD 20794

Hammond High School, 8800 Guilford Rd, Columbia, MD 21046

Homewood Center, 10914 MD-108, Ellicott City, MD 21042

Howard High School, 8700 Old Annapolis Rd, Ellicott City, MD 21043

Long Reach High School, 6101 Old Dobbin Ln, Columbia, MD 21045

Oakland Mills High School, 9410 Kilimanjaro Rd, Columbia, MD 21045

Marriotts Ridge High School, 12100 Woodford Dr, Marriottsville, MD 21104

Reservoir High School, 11550 Scaggsville Rd, Fulton, MD 20759

River Hill High School, 12101 Clarksville Pike, Clarksville, MD 21029

Wilde Lake High School , 5460 Trumpeter Rd, Columbia, MD 21044

Ann Strozyk  
HCPSS Environmental Educator

Youth Climate Institute Founder 2020  
Presidential Innovation Award for Environmental Educators 2020  
Certified Natural Interpreter 2017



Watershed Report Card Founder 2014  
Master Naturalist 2012

Howard County Conservancy  
410.465.8877

[www.hcpss.org](http://www.hcpss.org)

[www.howardnature.org](http://www.howardnature.org)

Twitter Follow @AnnStrozyk

YCI Instagram Follow @HowardYCI

---

**From:** HCPSS Trips <hcpss\_trips@ridezum.com>  
**Date:** Saturday, August 26, 2023 at 11:21 AM  
**To:** Ann Strozyk <Ann\_Strozyk@hcpss.org>  
**Subject:** [External] Re: HCPSS Field Trips - Zum Follow Up

You don't often get email from hcpss\_trips@ridezum.com. [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hi Ann,

Can you please share some more details on the trip?

Please provide the 7 school address the buses will need to go to and how many passengers each bus will have.

Thank you,  
Zum Team

On Sat, Aug 26, 2023 at 10:46 AM Ann Strozyk <[Ann\\_Strozyk@hcpss.org](mailto:Ann_Strozyk@hcpss.org)> wrote:

Hi Zum,  
I'd like to schedule 7 buses for April 17, 2024. I'd like one bus to share between each high school (including the Homewood Center). The buses would need to arrive at the Howard County Conservancy: 10520 Old Frederick Road, Woodstock, MD 21163 by 8:45 am and then depart by 11am.

Please let me know the next steps, thanks,

Ann

Ann Strozyk  
HCPSS Environmental Educator

Youth Climate Institute Founder 2020  
Presidential Innovation Award for Environmental Educators 2020  
Certified Natural Interpreter 2017  
Watershed Report Card Founder 2014  
Master Naturalist 2012

Howard County Conservancy  
410.465.8877

[www.hcpss.org](http://www.hcpss.org)

[www.howardnature.org](http://www.howardnature.org)

Twitter Follow @AnnStrozyk

YCI Instagram Follow @HowardYCI

---

**From:** Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>  
**Date:** Wednesday, August 23, 2023 at 3:43 PM  
**To:** Ann Strozyk <[Ann\\_Strozyk@hcpss.org](mailto:Ann_Strozyk@hcpss.org)>  
**Cc:** HCPSS Field and Athletic Trips <[hcpss\\_trips@ridezum.com](mailto:hcpss_trips@ridezum.com)>  
**Subject:** Re: [External] HCPSS Field Trips - Zum Follow Up

Hi Ann,

Thank you for your note. To schedule field trips, please email:

- [hcpss\\_trips@ridezum.com](mailto:hcpss_trips@ridezum.com)

To answer your previous question, we are able to accommodate trips that pick up across multiple school campuses. Please let me know if you have any additional questions. We look forward to working with you.

Thank you!

Best,  
Sarah

**Sarah Skinner**

Vice President of Strategic Partnerships



[sarah@ridezum.com](mailto:sarah@ridezum.com)

[Zūm Services, Inc.](#)

[Error! Filename not specified.](#) [Error! Filename not specified.](#) [Error! Filename not specified.](#)

On Wed, Aug 23, 2023 at 5:48 AM Ann Strozyk <[Ann\\_Strozyk@hcpss.org](mailto:Ann_Strozyk@hcpss.org)> wrote:

Hi Sarah,  
Good Morning!

Can you please share a phone number or email to schedule a field trip?

Thanks,  
Ann

Ann Strozyk  
HCPSS Environmental Educator

Youth Climate Institute Founder 2020  
Presidential Innovation Award for Environmental Educators 2020  
Certified Natural Interpreter 2017  
Watershed Report Card Founder 2014  
Master Naturalist 2012

Howard County Conservancy  
410.465.8877

[www.hcpss.org](http://www.hcpss.org)

[www.howardnature.org](http://www.howardnature.org)

Twitter Follow @AnnStrozyk

YCI Instagram Follow @HowardYCI

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**From:** Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>

**Date:** Monday, August 14, 2023 at 8:08 PM

**To:** Ann Strozyk <[Ann\\_Strozyk@hcpss.org](mailto:Ann_Strozyk@hcpss.org)>

**Subject:** [External] HCPSS Field Trips - Zum Follow Up

You don't often get email from [sarah@ridezum.com](mailto:sarah@ridezum.com). [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hello Ms. Strozyk,

Thank you for reaching out. Brian Nevin, from HCPSS Office of Transportation, passed along your contact information and shared feedback that Zum has been unresponsive in confirming availability for your upcoming field trips.

Do you have a few minutes to chat tomorrow, Tuesday (8/15)? I would love to learn more about your experience to ensure we resolve any issues going forward. Please let me know what day/time works best for you, or feel free to call my cell at your convenience.

My cell: [REDACTED]

I look forward to speaking with you.

Best,  
Sarah

**Sarah Skinner**

Vice President of Strategic Partnerships



[sarah@ridezum.com](mailto:sarah@ridezum.com)

[Zūm Services, Inc.](#)

[Error! Filename not specified.](#)

[Error! Filename not specified.](#)

[Error! Filename not](#)

From: [Zum Support](#)  
To: [Stephanie Tam](#)  
Subject: [External] Zum Account Verification  
Date: Sunday, August 27, 2023 1:00:50 PM

You don't often get email from support@ridezum.com. [Learn why this is important](#)

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Hello,

We were unable to match your information with the records provided by your school or district. Please contact your school or district to request access to this app.



[support@ridezum.com](mailto:support@ridezum.com)  
1-855-743-3986

**From:** [James C. Fritz](#)  
**To:** [Liz Sanchez](#)  
**Cc:** [kmoody@zumsf.com](mailto:kmoody@zumsf.com); [Francesca A. Graham](#)  
**Subject:** Re: [External] Re: Special Ed Communication  
**Date:** Sunday, August 27, 2023 11:13:58 AM

---

10-4. Thanks!

Sent from my iPhone

On Aug 27, 2023, at 11:10 AM, Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)> wrote:

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We will call them as soon as we have all of the routes, and it will be today.



Liz Sanchez  
Executive Vice President  
Zum Services, Inc  
<https://www.ridezum.com/>  
[REDACTED]



Sender notified by  
[Mailtrack](#)

On Sun, Aug 27, 2023 at 11:08 AM James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)> wrote:

Just to be clear- we have NOT received any complaints.

Just checking in- are your special ed teams calling families to confirm pick up and drop off, etc?

James C. Fritz  
Coordinator of Contracted Services  
Office of Student Transportation

5451 Beaverkill Rd

Columbia MD 21044

(410) 313-6702

**From:** [Matt Booth](#)  
**To:** [James C. Fritz](#)  
**Subject:** Re: [External] Alt Trans Vehicles  
**Date:** Sunday, August 27, 2023 8:06:35 AM  
**Attachments:** [Maryland inspections 8\\_21.pdf](#)

---

Hi Chris,

Here is the last inspection report. I also added to the google folder, that should be all of them.

Thank you,

Matt

On Sat, Aug 26, 2023 at 9:17 AM Matt Booth <[mbooth@ridezum.com](mailto:mbooth@ridezum.com)> wrote:

Ahh yes - here are all the vans VINs and Vehicle numbers we will have

Number	VIN
239119	2C4RC1BG0NR155286
239095	2C4RC1BG9NR155268
239047	2C4RC1BG4NR155145
239057	2C4RC1BG8NR155200
239100	2C4RC1BGXNR155280
229984	2C4RC1BG5NR195721
229985	2C4RC1BG9NR219213
229990	2C4RC1BG2NR195708
229981	2C4RC1BG6NR219217
229962	2C4RC1BG0NR195674
229983	2C4RC1BG8NR219218
239065	2C4RC1BG6NR155227
239077	2C4RC1BG6NR155146
239045	2C4RC1BG1NR155152
239092	2C4RC1BG7NR155267
239085	2C4RC1BG3NR155265
239108	2C4RC1BG9NR155254
229975	2C4RC1BG0NR195688
229987	2C4RC1BGXNR195701
229980	2C4RC1BG4NR219216
229982	2C4RC1BG6NR195730
229986	2C4RC1BG0NR195691
229988	2C4RC1BG0NR195710
229996	2C4RC1BGXNR195696
239051	2C4RC1BG9NR155206
239064	2C4RC1BG4NR155226
239066	2C4RC1BG2NR155208
239067	2C4RC1BG4NR155212



239068	2C4RC1BG6NR155213
239069	2C4RC1BG8NR155214
239070	2C4RC1BGXNR155215
239072	2C4RC1BG5NR155221
229991	2C4RC1BG2NR195711
239074	2C4RC1BG2NR155225
239075	2C4RC1BGXNR155229
229976	2C4RC1BG8NR195731
239093	2C4RC1BG2NR155273
229977	2C4RC1BG0NR195707
239009	2C4RC1BG8NR155228
239013	2C4RC1BG8NR155150
239015	2C4RC1BG7NR155186
239023	2C4RC1BG5NR155185
239031	2C4RC1BG2NR155192
239041	2C4RC1BG0NR155143
270030	2C4RC1FG9NR104797

On Fri, Aug 25, 2023 at 8:22 PM James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)> wrote:

The google drive should work fine. I just need to be able to print them off to create a folder for each alternative vehicle. I think the vans only have VINS on the inspection reports. Do you have a cross reference of VIN numbers to the van numbers by chance?

James C. Fritz

Coordinator of Contracted Services

Office of Student Transportation

5451 Beaverville Rd

Columbia MD 21044

(410) 313-6702

---

**From:** Matt Booth <[mbooth@ridezum.com](mailto:mbooth@ridezum.com)>

**Sent:** Friday, August 25, 2023 7:53 PM

**To:** James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)>

**Subject:** Re: [External] Alt Trans Vehicles

Hey Chris -

I was talking to Kami this evening and he mentioned the van inspections. I created [this google drive](#) and I am storing them all here for your records. We have now inspected 36 of the 45 vans. The team plans to take the remaining vans for inspection tomorrow.

Let me know if you want them through an email instead.

Thank you,

Matt

On Fri, Aug 18, 2023 at 11:33 AM Matt Booth <[mbooth@ridezum.com](mailto:mbooth@ridezum.com)> wrote:

Awesome - thanks Chris!

No worries! Appreciate you confirming and I'm right there with you, in this crazy time of year.

Let us know when you'd like to swing by and I'll continue to send you bus deliveries as they come in next week.

Have a good weekend

Matt

On Fri, Aug 18, 2023 at 4:33 AM James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)> wrote:

So, the ridezum lettering should be good based on the dimensions provided.

6" letters on yellow- I'm sorry, my brain defaulted to "shall" on that one. But re-reading COMAR, it does stipulate "May" so I am OK omitting that.

I still don't know what next week may bring, but will make every effort to swing by

later in the week. I have a new Area Manager that would like to see your facility too, so will likely bring her along.

James C. Fritz

Coordinator of Contracted Services

Office of Student Transportation

5451 Beaverkill Rd

Columbia MD 21044

(410) 313-6702

---

**From:** Matt Booth <[mbooth@ridezum.com](mailto:mbooth@ridezum.com)>

**Sent:** Friday, August 18, 2023 1:01 AM

**To:** James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)>

**Cc:** Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>

**Subject:** Re: [External] Alt Trans Vehicles

Hey Chris

Appreciate the response. Interesting on the alarm that plugs into the reverse light socket, I did not know they made such a thing. We will explore and order.

Confirming the letters for [ridezum.com](http://ridezum.com) are 4" inches max (letters such as the i & d) and 2" min for the rest of the lettering. Which looks like they will be sufficient "lettered on each side of the vehicle in letters of not less than 2 inches in height and not more than 4 inches in height."

For the 6" letters on yellow background, I interpreted that as optional. When looking at the requirement it seems it is not mandatory. "Alternative school vehicles and MFSABs may have the words "School Students" in black lettering at least 6 inches in height on a background of National School Bus Yellow located on both sides of the vehicle." Let me know what you think.

Yes - confirming we have already placed orders for the extinguisher, fluid kit, etc

Great - please let us know when you can come on site. Later in the week will be best for us as we have a kick off event early in the week and we will be sure to get all these other items sorted before your arrival.

Thank you,

Matt

On Thu, Aug 17, 2023 at 8:50 AM James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)> wrote:

I'm not prepared to submit a waiver on the back up alarm. I am even OK with one of the ones that plugs into the reverse light socket in place of the standard bulb. Something like this: <https://www.grainger.com/product/NVISION-Combination-Back-Up-Alarm-440C15>. Although you can certainly source it however you like. It is included in COMAR though, so should be included.

How tall are the black letters in the web address lettered on the side of the van? I am OK with the RideZum.com but am hoping it complies with the lettering requirements under COMAR 13A.06.07.12.

COMAR also requires magnets or signs on each side of the van that has 6" black letters on a School Bus Safety yellow background. Those letters have to be 6" letters.

I have included a link to the actual COMAR section- please note section 5 which requires fire ext, body fluid kit, first aid kit, etc.

<https://2019-dsd.maryland.gov/regulations/Pages/13A.06.07.12.aspx>

I will need to visually inspect the vehicles next week before the first day of school. But a State of MD safety inspection is very comprehensive, so I will rely on those results that you have included in your original email.

James C. Fritz

Coordinator of Contracted Services

Office of Student Transportation

5451 Beaverkill Rd

Columbia MD 21044

(410) 313-6702

---

**From:** Matt Booth <[mbooth@ridezum.com](mailto:mbooth@ridezum.com)>

**Sent:** Thursday, August 17, 2023 12:01 AM

**To:** James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)>

**Cc:** Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>

**Subject:** [External] Alt Trans Vehicles

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hi Chris,

Hope all is well with you. I believe you have been speaking with Liz on Alt Trans vans and I wanted to address a couple items with you in regards to those. I have been conducting my research on what is required in order to operate the vans. To date, I have found the following

- Vehicles must be inspected before use (I have attached our Maryland inspections below)
- Are you also supposed to inspect and/or accept the vehicles?
- There was one odd item I saw - an Audible backup alarm; similar to a semi truck I assume. After further investigation, I was provided this waiver document (attached). Can we put into service the vans and have the waiver signed off on? This alarm seems excessive for Minivans and our minivans are already equipped with Backup Camera and Backup Sensors.
- Lastly, not sure if you've seen our vans yet (pic below) but it is very clear that the assets belong and are operated by Zum. We have the vans numbered and lettering includes our website [ridezum.com](http://ridezum.com) across the body. Can we operate as such or would it be required to add the Zum Services Howard County LLC as we are now with the buses?

I look forward to your response. We are excited to put these vans into service as they are very sharp looking. Additionally, I know they will offer safe and reliable transportation for the students they serve.

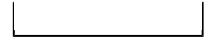
Thank you,

**Matt Booth**

*Head of Pricing and Supply*



[mbooth@ridezum.com](mailto:mbooth@ridezum.com)



Initial Inspection Date: 06/22/2023	Result: PASS	Vehicle: 2022 CHRYSLER PACIFICA	Initial Odometer: 171
Station Name:	Inspector: WILLIAM BRIDLEY	VIN: 2C4RC1BG8R19271	Ending Odometer: 172
COLUMBIA AUTO CARE & WASH	Station Number: 8266	Customer Name: KASHI BOODY	Est. #: ES23641
1911 LITTLE PATENTING PARKWAY	Work Order Number: 87714	Phone: [REDACTED]	Card Date: 06/22/2023
COLUMBIA, MARYLAND 21044	Vehicle Class: A	Address: 8450 DORSEY ROAD JESSUP, MARYLAND 20794	

ROAD TEST		P	F	R	DRIVER'S SEAT		P	F	R
Maneuver Test Drive					Driver's Seat				X
Service Brake Performance	X				Service	X			
					Steering				
					Brake				
					Engine				
					Transmission				
					Driveline				
					Exhaust				
					Lighting				
					Wipers				
					Interior				
					Exterior				
					Paint				
					Body				
					Chassis				
					Engine				
					Transmission				
					Driveline				
					Exhaust				
					Lighting				
					Wipers				
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					Body				
					Chassis				
					Engine				
					Transmission				
					Driveline				
					Exhaust				
					Lighting				
					Wipers				
					Interior				
					Exterior				

*For inspection of defects only if returned within 30 days, and within 1,000 miles and a provincial inspection fee may be charged. Appointments for re-inspection must be made at least 2 working days in advance. P = Passed F = Failed R = Required*

Please note: Data result is valid for 30 days. No test-order requirement. Results turnaround time within 2 business days. A fee will be added to the statement if successful at HIV test result is not found. 30 days.

We have used your registration data electronically to the NRC. If you did not prepay your annual registration fee you will need to (1) business days and send your fee registration and photos to the at: [https://www.pdrcsolutions.com/marjorie.graham@nrc.gov](mailto:https://www.pdrcsolutions.com/marjorie.graham@nrc.gov)

Initial Inspection Date: 06/22/2023	Result: PASS	Vehicle: 2022 CHRYSLER PACIFICA	Initial Odometer: 208
Station Name:	Inspector: WILLIAM BRUCKEY	VIN: JCARC19G8NNR18213	Ending Odometer: 210
COLUMBIA AUTO CARE & WASH	Customer Name: 8266	Station Name: KAM BOOBY	Cert. # E5232952
10611 LITTLE PATIENTS PARKWAY	Work Order Number: 87710	Phone:	Cert. Date: 06/22/2023
COLUMBIA, MARYLAND 21144	Vehicle Class: A	Address: 845 DORSEY RUN ROAD JESSUP, MARYD AND 20784	

the diagnosis of infection only if infection arises 20 days and within 1200 miles and no previous diagnosis has ever been changed. Appropriately for investigation must be made at least 2 working days if infection P = Patient, F = Father, R = Reported



[illegible]

**From:** [Sonia D. Hurd](#)  
**To:** [Christine Hayes](#); [Kimberly J. Dillard](#)  
**Cc:** [Laura J. Nichols](#); [Sarah Skinner](#)  
**Subject:** Re: [External] Open House Thanks  
**Date:** Saturday, August 26, 2023 6:11:17 PM  
**Attachments:** [Outlook-daotpf2y.png](#)  
[Outlook-5pqwpkwp.png](#)

---

Thank you, Christine! Your assistance was greatly appreciated the last few days. The parents shared with me that you were very helpful. [REDACTED]

[REDACTED] Take care!

Sonia Hurd, Principal  
Thunder Hill Elementary School  
410-313-6922



---

**From:** Christine Hayes <chayes@ridezum.com>  
**Sent:** Friday, August 25, 2023 7:47 PM  
**To:** Kimberly J. Dillard <Kimberly\_Dillard@hcpss.org>  
**Cc:** Laura J. Nichols <Laura\_Nichols@hcpss.org>; Sarah Skinner <sarah@ridezum.com>; Sonia D. Hurd <Sonia\_Hurd@hcpss.org>  
**Subject:** Re: [External] Open House Thanks

You don't often get email from chayes@ridezum.com. [Learn why this is important](#)

You have been so warm and kind, Kim! Thank you!

On Fri, Aug 25, 2023 at 7:41 PM Kimberly J. Dillard <[Kimberly\\_Dillard@hcpss.org](mailto:Kimberly_Dillard@hcpss.org)> wrote:  
These are beautiful Christine! Thank you again for joining us this week, it was a pleasure. Safe travels and we hope to see you again soon.

Stay safe and be well,

*Ms. Kimberly J. Dillard, M.Ed.*  
Assistant Principal  
*she, her, hers*



Thunder Hill Elementary School  
[www.thes.hcpss.org](http://www.thes.hcpss.org)

9357 Mellenbrook Road  
Columbia, MD 21045  
P: 410-313-6922  
F: 410-313-6926  
[REDACTED]

“I am no longer accepting the things I cannot change. I am changing the things I cannot accept.” — *Angela Y. Davis*

---

**From:** Christine Hayes <[chayes@ridezum.com](mailto:chayes@ridezum.com)>  
**Sent:** Friday, August 25, 2023 5:21 PM  
**To:** Kimberly J. Dillard <[Kimberly\\_Dillard@hcpss.org](mailto:Kimberly_Dillard@hcpss.org)>; Laura J. Nichols <[Laura\\_Nichols@hcpss.org](mailto:Laura_Nichols@hcpss.org)>; Sonia D. Hurd <[Sonia\\_Hurd@hcpss.org](mailto:Sonia_Hurd@hcpss.org)>  
**Cc:** Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>  
**Subject:** [External] Open House Thanks

You don't often get email from [chayes@ridezum.com](mailto:chayes@ridezum.com). [Learn why this is important](#)

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Sonia, Laura & Kim,

Thank you so much for inviting Zūm to attend your Open House this afternoon and the extremely warm welcome. It was such fun to be back at your school again. You have a very special community!

I have attached a few pcis I took of the event.

Best of luck on Monday. I look forward to visiting again soon. Thank you for your

wonderful partnership!

Christine



Christine Hayes | [Zum](#)  
Sr. Director, Client Success

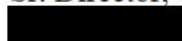


[We're hiring!](#)



--

Christine Hayes | [Zum](#)  
Sr. Director, Client Success



[We're hiring!](#)



**From:** [Eric Soskil](#)  
**To:** [Christine Hayes](#)  
**Cc:** [Melanie Krablin](#)  
**Subject:** Re: [External] Re: Bellows Spring Elementary  
**Date:** Saturday, August 26, 2023 5:07:49 PM

---

Terrific.

Appreciatively,  
Eric Soskil  
Leadership Intern  
Bellows Spring Elementary

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**From:** Christine Hayes <chayes@ridezum.com>  
**Sent:** Saturday, August 26, 2023 5:02 PM  
**To:** Eric Soskil <Eric\_Soskil@hcpss.org>  
**Cc:** Melanie Krablin <Melanie\_Krablin@hcpss.org>  
**Subject:** Re: [External] Re: Bellows Spring Elementary

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Hi Eric,

Thanks for your quick response! I am on the East Coast as well [REDACTED] **Wednesday, August 30th at 10am** sounds terrific. I will send you an invite.

I look forward to meeting you and connecting then. Enjoy your weekend!

Christine

On Sat, Aug 26, 2023 at 2:31 PM Eric Soskil <[Eric\\_Soskil@hcpss.org](mailto:Eric_Soskil@hcpss.org)> wrote:

Thanks

Here are a few times that I think might work. What time zone are you in? Not sure if all my suggested times will work for you.

Thanks,  
Eric

Wednesday, August 30  
8:15am  
10am

4:30pm

Thursday, August 31

8:15am

10am

4:30pm

Tuesday, September 5

8:15am

10am

4:30pm

Appreciatively,  
Eric Soskil  
Leadership Intern  
Bellows Spring Elementary

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**From:** Christine Hayes <[chayes@ridezum.com](mailto:chayes@ridezum.com)>

**Sent:** Friday, August 25, 2023 5:30 PM

**To:** Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>

**Cc:** Eric Soskil <[Eric\\_Soskil@hcpss.org](mailto:Eric_Soskil@hcpss.org)>; Julie E. Schruefer <[Julie\\_Schruefer@hcpss.org](mailto:Julie_Schruefer@hcpss.org)>; Melanie Krablin <[Melanie\\_Krablin@hcpss.org](mailto:Melanie_Krablin@hcpss.org)>; Cecilia Ferdows <[cferdows@zumsf.com](mailto:cferdows@zumsf.com)>; CSR Team <[csr@ridezum.com](mailto:csr@ridezum.com)>

**Subject:** [External] Re: Bellows Spring Elementary

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**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hi Eric,

I would be delighted to meet so we can collaborate on your Back to School events! Just let me know a few good days and times that work for you and I will send and invite.

Best of luck on your 1st day of school Monday!!

Thank you for reaching out and I look forward to meeting with you.

Warmest regards,

Christine

On Fri, Aug 25, 2023 at 8:41 AM Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)> wrote:

Hello Eric,

Thank you for reaching out. I've cc'ed my colleague Cecilia Ferdows, School Operations, and our support team, who can look into your question regarding the School Portal.

I've also cc'ed my colleague, Christine Hayes, who can investigate if someone from our team might be available to attend your upcoming Back to School night events.

We look forward to working with you and the Bellows Spring Elementary community this year.

Best,  
Sarah

Sarah Skinner

Vice President of Strategic Partnerships



[sarah@ridezum.com](mailto:sarah@ridezum.com)

[Zūm Services, Inc.](#)



On Fri, Aug 25, 2023 at 3:31 AM Eric Soskil <[Eric\\_Soskil@hcpss.org](mailto:Eric_Soskil@hcpss.org)> wrote:

Hi Sarah,

I'm with Bellows Spring elementary school. I got your contact information from our principal Julie Schruefer through Ms. Moraff from Hammond elementary. We would welcome the opportunity to have Zum representatives at our Back To School Nights on September 12 and 14. Would you like to set up a brief meeting to discuss these events?

Additionally,

As of last night, we could not find our students in the Zum portal. Is there technical support available through Zum or do we need to reach out to the HCPSS point people?

Thanks for your collaboration,  
Eric Soskil

Appreciatively,

Eric Soskil  
Leadership Intern  
Bellows Spring Elementary

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**From:** [Shiva Nagabushanaswamy](#)  
**To:** [Sarah Skinner](#)  
**Cc:** [Abhishek Garg](#); [Adam Downes](#); [Brian Nevin](#); [Liz Sanchez](#); [Vivek Garg](#); [kmoody@zumsf.com](#)  
**Subject:** [External] Re: Routes  
**Date:** Saturday, August 26, 2023 4:01:07 PM

---

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We received the data. We will validate and focus on importing SPED routes first.

**Some caveat:** We get multiple files from Doug. All of those files are not generated at the same time at their end. Some of them were generated at 7p EST or 9p EST. So, there will be some inconsistencies with what we received from Adam through route sheets, which we got around 1a EST. Will validate the data. Should be OK for our processing. We will get one more data refresh tomorrow morning.

Regards,  
Shiva

On Sat, Aug 26, 2023 at 9:03 AM Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)> wrote:

Thank you, great!

Sarah Skinner  
Vice President of Strategic Partnerships

[sarah@ridezum.com](mailto:sarah@ridezum.com)  
[Zūm Services, Inc.](#)



On Sat, Aug 26, 2023 at 9:00 AM Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)> wrote:

Thanks Sarah for the update. I have Doug's cell number. Will let everyone know once we receive the data.

Regards,  
Shiva

On Sat, Aug 26, 2023 at 8:48 AM Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)> wrote:

Hi All,

I just spoke to Brian and he said Doug will send the route data via SFTP in 30 minutes to an hour. He understands that we need it.

Abhishek, please confirm once we have received it. I will ask Brian to confirm once Doug sends it as well.

Shiva, do you have Doug's phone number (cell), in case we need it this weekend?  
If not, I can ask Brian for his number.

Please let me know if there is anything else I can do to help.

Best,  
Sarah

Sarah Skinner  
Vice President of Strategic Partnerships

[sarah@ridezum.com](mailto:sarah@ridezum.com)

[Zūm Services, Inc.](#)



On Sat, Aug 26, 2023 at 8:34 AM Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:  
We all will get it together finally :)

On Sat, Aug 26, 2023 at 08:23 Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)> wrote:  
What a disaster-

Sent from my iPhone

On Aug 26, 2023, at 11:18 AM, Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

Liz,

I just spoke to Brian. Route sheets that Adam sent last night, that is the real route count.

On Sat, Aug 26, 2023 at 08:08 Vivek Garg <[vivek@ridezum.com](mailto:vivek@ridezum.com)> wrote:

Brian and Adam,

Can we please get on a Zoom call and go over this?

Thanks,

On Sat, Aug 26, 2023 at 08:03 Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)> wrote:

Brian,

We are looking at the routes we received and the numbers are not adding up to this summary. At this point all that has been assigned is 4 Van routes, not 10. Can you please let me know what the true counts ended up being?

Thanks



Liz Sanchez  
Executive Vice President  
Zum Services, Inc  
<https://www.ridezum.com/>



Sender notified by  
[Mailtrack](#)

On Fri, Aug 25, 2023 at 6:48 PM Brian Nevin  
<[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Good evening everyone,

I wanted to take a second and reach out about the routes and provide an update and look for some guidance. Here is where we stand as of now with the numbers:

Regular Ed – 184

Special Ed – 43

Vans – 10 (probably some regular ed students and some special ed students)

Please let me know if this works or what number we need to get down to.

We still need to work on some timing issues and maybe some other things but Adam could talk more about that if needed.

Thanks

Brian

Brian Nevin, Director

Office of Student Transportation

Howard County Public School System

410-313-6726



**From:** [Sarah Skinner](#)  
**To:** [Brian Nevin](#)  
**Cc:** [James C. Fritz](#); [Liz Sanchez](#)  
**Subject:** Re: [External] Re: Paperwork Needed for Zum Services Howard County LLC  
**Date:** Saturday, August 26, 2023 3:58:49 PM

---

You don't often get email from sarah@ridezum.com. [Learn why this is important](#)

Great. Thanks for confirming!

Sarah Skinner

On Aug 26, 2023, at 12:52 PM, Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

Received  
Thanks

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

On Aug 26, 2023, at 3:32 PM, Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)> wrote:

Hi Brian and Chris,  
Please confirm that you received this? Let me know if you need anything else. Thank you.  
Best,  
Sarah Skinner

Begin forwarded message:

**From:** Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)>  
**Date:** August 24, 2023 at 4:28:52 AM PDT  
**To:** "James C. Fritz" <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)>  
**Cc:** Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>  
**Subject:** Re: [External] Re: Paperwork Needed for Zum Services Howard County LLC

Hi Chris,

I apologize for the delay. Please find the requested documents attached.

- Certificate of Good Standing for Zum Services Howard County LLC
- Zum COI for HCPSS - Updated 8.18.23
- Zum COI for HCPSS - WC

Please let me know if you have any questions or if there is additional information I can provide.

Best,

Sarah

Sarah Skinner

Vice President of Strategic Partnerships

[sarah@ridezum.com](mailto:sarah@ridezum.com)

[Zūm Services, Inc.](#)



On Wed, Aug 23, 2023 at 11:56 AM James C. Fritz

<[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)> wrote:

I still don't have these documents. From a state auditing perspective- I should have them on file prior to first day.

Do you have any updates for me?

Sent from my iPhone

On Aug 4, 2023, at 9:48 AM, Sarah Skinner <[sarah@ridezum.com](mailto:sarah@ridezum.com)> wrote:

**! CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hello,

Thanks for your note. I will follow up on this and get back to you as soon as possible.

Best,  
Sarah

Sarah Skinner  
Vice President of Strategic Partnerships

[sarah@ridezum.com](mailto:sarah@ridezum.com)

[Zūm Services, Inc.](#)



On Fri, Aug 4, 2023 at 5:11 AM James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)> wrote:

Good morning all-

Not sure who at ZUM would be the point of contact on this one- so casting a wide net.

We need to get a Certificate of Good Standing for Zum Services Howard County LLC – this is issued by the state of MD. I am not entirely sure of the process since Zum Services Howard County LLC is incorporated in Delaware. The Maryland State Department of Assessments and Taxation can provide guidance.

We also need proof of current Workmens Compensation Insurance for ZUM Services Howard County LLC.

These certificates have to be submitted with each renewal (annually)

Please let me know who I should work with the get these for our records.

Thanks!

James C. Fritz

Coordinator of Contracted Services

Office of Student Transportation

5451 Beaverkill Rd

Columbia MD 21044

(410) 313-6702

<MD Certificate of Good Standing - Zum Services Howard County, LLC -  
8.20.23.pdf>

<Zum COI for HCPSS - Updated 8.18.23.pdf>

<Zum COI for HCPSS - WC.pdf>



Thanks for reaching out. I will contact Zum and will get this figured out.  
Brian

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---


**From:** Robert Bruce <[Robert\\_Bruce1@hcpss.org](mailto:Robert_Bruce1@hcpss.org)>  
**Sent:** Thursday, August 24, 2023 9:35 AM  
**To:** Matthew Gresick <[Matthew\\_Gresick@hcpss.org](mailto:Matthew_Gresick@hcpss.org)>  
**Cc:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>; James C. Fritz <[James\\_Fritz@hcpss.org](mailto:James_Fritz@hcpss.org)>;  
Christina R. Bos <[Christina\\_Bos@hcpss.org](mailto:Christina_Bos@hcpss.org)>; Pamela Lapidès  
<[Pamela\\_Lapides@hcpss.org](mailto:Pamela_Lapides@hcpss.org)>; Robert C. Bruce <[Robert\\_Bruce@hcpss.org](mailto:Robert_Bruce@hcpss.org)>  
**Subject:** Fw: Sending to both Robert Bruce's

Matt,

Thank you for the communication. I'm copying the Office of Transportation so they can reach out to Zum to see why there is a lack of response. Any concerns with these vendors should be communicated to that office.

Thanks,  
Robert

Robert Bruce, NIGP-CPP, CPPO, CPPB  
Director of Procurement and Materials Management  
Howard County Public School System  
Phone: 410-313-6722

  
Email: [Robert\\_Bruce1@hcpss.org](mailto:Robert_Bruce1@hcpss.org)  
<image001.jpg>

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---

**From:** Matthew Gresick <[Matthew\\_Gresick@hcpss.org](mailto:Matthew_Gresick@hcpss.org)>  
**Sent:** Thursday, August 24, 2023 8:49 AM

**To:** Robert C. Bruce <[Robert\\_Bruce@hcpss.org](mailto:Robert_Bruce@hcpss.org)>; Robert Bruce  
<[Robert\\_Bruce1@hcpss.org](mailto:Robert_Bruce1@hcpss.org)>  
**Cc:** Christina R. Bos <[Christina\\_Bos@hcpss.org](mailto:Christina_Bos@hcpss.org)>; Pamela Lapidés  
<[Pamela\\_Lapides@hcpss.org](mailto:Pamela_Lapides@hcpss.org)>  
**Subject:** Sending to both Robert Bruce's

Dear Robert Bruce,

Below you will find my email to Zum regarding the world religions field trips  
(Schedule Attached).

This field trip has been successful in engaging numerous students by  
exposing them to different cultures and building empathy for those  
communities.

It has been a week since I emailed and called with no confirmation or quote  
for services.

The field trip is logistically complicated and early confirmation is essential to  
confirm dates with hosts and lunch vendors.

I look forward to your response.

Matt Gresick  
Social Studies Teacher  
Reservoir High School  
He/Him/His

---

**From:** [noreply@salesforce.com](mailto:noreply@salesforce.com) <[noreply@salesforce.com](mailto:noreply@salesforce.com)> on behalf of Zum Support  
<[support@ridezum.com](mailto:support@ridezum.com)>

**Sent:** Thursday, August 17, 2023 1:37 PM

**To:** Matthew Gresick <[Matthew\\_Gresick@hcpss.org](mailto:Matthew_Gresick@hcpss.org)>

**Subject:** Re: [External] sales [ ref:\_00D6AtpfT.\_5003skAYTZ:ref ]

Thanks, we'll be assigning the matter to the appropriate team so they can contact you  
back to give you with further information!

Best regards,  
Zum Support  
1.855.RIDEZUM (1.855.743.3986)  
Support Hours: Monday to Friday 5:00 AM - 8:00 PM PST

----- Original Message -----

**From:** Matthew Gresick [matthew\_gresick@hcpss.org]  
**Sent:** 8/17/2023 10:20 AM  
**To:** [support@ridezum.com](mailto:support@ridezum.com)  
**Subject:** Re: [External] sales [ ref:\_00D6AtpfT.\_5003skAYTZ:ref ]

No worries and here is the documentation in PDF format.

Matt Gresick  
Social Studies Teacher  
Reservoir High School  
He/Him/His

---

**From:** [noreply@salesforce.com](mailto:noreply@salesforce.com) <[noreply@salesforce.com](mailto:noreply@salesforce.com)> on behalf of Zum Support <[support@ridezum.com](mailto:support@ridezum.com)>  
**Sent:** Thursday, August 17, 2023 8:50 AM  
**To:** Matthew Gresick <[Matthew\\_Gresick@hcpss.org](mailto:Matthew_Gresick@hcpss.org)>  
**Subject:** Re: [External] sales [ ref:\_00D6AtpfT.\_5003skAYTZ:ref ]

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Hello Matthew,

We hope this email finds you well.

We're sorry for our late response, but we appreciate your understanding.

We have received the docs you attached however the system don't let us open it due to image format, is there a way you can send them in a different image format such as JPG or PDF.

Best regards,  
Zum Support  
1.855.RIDEZUM (1.855.743.3986)  
Support Hours: Monday to Friday 5:00 AM - 8:00 PM PST

----- Original Message -----

**From:** Matthew Gresick [matthew\_gresick@hcpss.org]  
**Sent:** 8/16/2023 10:48 AM  
**To:** [support@ridezum.com](mailto:support@ridezum.com)  
**Subject:** Re: [External] sales [ ref:\_00D6AtpfT.\_5003skAYTZ:ref ]

**oContact First Name: Matthew**

**o Contact Last Name:** Gresick  
**o School or Organization Name:** Reservoir High School  
**o Contact Email :** [matthew\\_gresick@hcpss.org](mailto:matthew_gresick@hcpss.org)  
**o Contact Phone Number:** [REDACTED]  
**o Event Type:** 2 Day Field Trip  
**o Number of Total Passengers:** 40-50  
**o Date of Trip:** 11/9/23 and 11/10/23 (Schedule Attached)  
**o Pick Up Address:** 11550 Scaggsville Rd  
**o City:** Fulton  
**o State:** MD  
**o Zip:** 20759  
**o Pick Up Time:** 8AM Both Days  
**o Is it a Roundtrip:** Yes  
**o Destination Address:** Multiple Addresses (Schedule Attached)  
**o City:**  
**o State:**  
**o Zip:**  
**o Does the trip involve multiple stops?:** Yes  
**o Return Pick Up Time:**  
**o Return Pick Up Address:**  
**o Return Pick Up City:**  
**o Return Pick Up State:**  
**o Return Pick Up Zip:**  
**o Other Notes (If multiple stops, leave them here):**

I have attached the schedules for both days. Please contact me if you have any questions or concerns. I have yet to contact the hosts and the second day might be altered somewhat due to accessibility concerns.

Thank You

Matt Gresick  
Social Studies Teacher  
Reservoir High School  
He/Him/His

---

**From:** [noreply@salesforce.com](mailto:noreply@salesforce.com) <[noreply@salesforce.com](mailto:noreply@salesforce.com)> on behalf of Zum Support  
<[support@ridezum.com](mailto:support@ridezum.com)>

**Sent:** Wednesday, August 9, 2023 9:20 AM

**To:** Matthew Gresick <[Matthew\\_Gresick@hcpss.org](mailto:Matthew_Gresick@hcpss.org)>

**Subject:** [External] sales [ ref:\_00D6AtpfT.\_5003skAYTZ:ref ]

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Hello Mathew,

Please find the form below; Please help us filling it out:

**oContact First Name:**  
**o Contact Last Name:**  
**oSchool or Organization Name:**  
**oContact Email :**  
**oContact Phone Number:**  
**oEvent Type:**  
**oNumber of Total Passengers:**  
**oDate of Trip:**  
**oPick Up Address:**  
**oCity:**  
**oState:**  
**oZip:**  
**oPick Up Time:**  
**oIs it a Roundtrip:**  
**oDestination Address:**  
**oCity:**  
**oState:**  
**oZip:**  
**oDoes the trip involve multiple stops?:**  
**oReturn Pick Up Time:**  
**oReturn Pick Up Address:**  
**oReturn Pick Up City:**  
**oReturn Pick Up State:**  
**oReturn Pick Up Zip:**  
**oOther Notes (If multiple stops, leave them here):**

Best regards,  
Zum Support  
1.855.RIDEZUM (1.855.743.3986)  
Support Hours: Monday to Friday 5:00 AM - 8:00 PM PST

ref:\_00D6AtpfT.\_5003skAYTZ:ref

**From:** [Melissa Thompson](#)  
**To:** [Kami Moody](#)  
**Subject:** Bus driver communication  
**Date:** Saturday, August 26, 2023 1:27:20 PM

---

Good afternoon!

I happened to be at school today and noticed some buses parked on the upper lot of the school loop, which in previous meeting was designated as a parent carpool line. I know you are probably in the final stages of your practice runs and drivers are running their routes for timeliness and efficiency.

Would you please provide communication to your drivers that the school buses should pull all the way down toward the school, to the bus loop and that they should park one behind another closest to the school? I know it can be confusing as bus drivers are learning routes, and I would hate to further complicate arrival.

Many thanks for your partnership!

Mel.

**Mel Thompson, MA, MS**

Assistant Principal, Hammond Middle School

*We work best when we work together!*

Pronouns: She, Her, Hers

ENFP-T

[REDACTED]

OFFICE (410)880-5830

x61274

<https://hms.hcpss.org/>

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“It is easier to build strong children than to repair broken men.”- Frederick Douglass

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IEP Parental Rights Documents for Reference:

Maryland Procedural Safeguards

booklet-<http://marylandpublicschools.org/programs/Documents/SpecialEd/mpsn/MDProceduralSafeguardsNoticeEnglish.pdf>

Parents' Guide to Habilitative Services -<https://insurance.maryland.gov/Consumer/Documents/publicnew/parents%27-guide-tohabilitative-services.pdf>

From: Michael Senisi  
To: Cecilia Ferdows  
Cc: Robert Thompson  
Subject: Re: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26  
Date: Saturday, August 26, 2023 8:13:25 AM

Just arrived. Can we touch base on Monday about future trips

Sent from my iPhone

On Aug 26, 2023, at 8:07 AM, Michael Senisi <Michael\_Senisi@hcpps.org> wrote:

Not at Atholton yet

Sent from my iPhone

On Aug 26, 2023, at 8:05 AM, Michael Senisi <Michael\_Senisi@hcpps.org> wrote:

Update on bus? No at Atholton yet

Sent from my iPhone

On Aug 25, 2023, at 8:25 PM, Cecilia Ferdows <cferdows@ridezum.com> wrote:

Yes, we are. That is confirmed for tomorrow at 8am.

On Fri, Aug 25, 2023 at 8:24 PM Michael Senisi <Michael\_Senisi@hcpps.org> wrote:  
Thanks but we are still set for varsity going to Good Counsel

Sent from my iPhone

On Aug 25, 2023, at 8:07 PM, Cecilia Ferdows <cferdows@ridezum.com> wrote:

Hi Michael,

We have canceled tomorrow's bus for JV. Thank you.

Cecilia

On Fri, Aug 25, 2023 at 7:21 PM Michael Senisi <Michael\_Senisi@hcpps.org> wrote:  
Please confirm bus for tomorrow morning. We have not heard anything about how to check buses  
Only need 1 bus to Good Counsel, Jv will not be going to Reservoir

Sent from my iPhone

Begin forwarded message:

From: Meghan Kulzer <Meghan\_Kulzer@hcpps.org>  
Date: August 25, 2023 at 2:09:25 PM EDT  
To: Michael Senisi <Michael\_Senisi@hcpps.org>  
Subject: Re: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26

Just want to confirm our bus for tomorrow has a pick up time of 8am?

Thanks,  
Meghan

From: Michael Senisi <Michael\_Senisi@hcpps.org>  
Sent: Thursday, August 17, 2023 3:27:56 PM

To: Cecilia Ferdows <cferdows@ridezum.com>  
Cc: hcpps\_trips@ridezum.com <hcpps\_trips@ridezum.com>; Jason Armstead <jason\_armstead@hcpps.org>; Robert Thompson <Robert\_Thompson1@hcpps.org>; Earl E. Lauer <Earl\_Lauer@hcpps.org>; Michael Cummings <Michael\_Cummings@hcpps.org>; Meghan Kulzer <Meghan\_Kulzer@hcpps.org>; Robert Moy <Robert\_Moy@hcpps.org>  
Subject: Re: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26

Pick up times

GSoccer: 1 bus, 50 total, pick up 7:15pm  
XC: 1 bus, 50 total, pick up 6:30pm  
BSoccer: 1 bus, 48 total, pick up 7:15pm  
Volleyball JV: 1 bus, 20 people, pick up 2pm  
Volleyball Var, 1 bus 20 people, pick up 2pm

Mike Senisi, CMAA  
Athletics and Activities Manager  
Atholton High School  
410-313-7080

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From: Michael Senisi <Michael\_Senisi@hcpps.org>  
Sent: Thursday, August 17, 2023 3:24 PM  
To: Cecilia Ferdows <cferdows@ridezum.com>  
Cc: hcpps\_trips@ridezum.com <hcpps\_trips@ridezum.com>; Jason Armstead <jason\_armstead@hcpps.org>; Robert Thompson <Robert\_Thompson1@hcpps.org>; Earl E. Lauer <Earl\_Lauer@hcpps.org>; Michael Cummings <Michael\_Cummings@hcpps.org>; Meghan Kulzer <Meghan\_Kulzer@hcpps.org>; Robert Moy <Robert\_Moy@hcpps.org>  
Subject: Re: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26

Thank you for the conversation today. Here is next week's schedule.

Date	Sport	Location	BUS
uesday August 22 2023	Girls Soccer	Winters Mill	2:15pm
Wednesday August 23 2023	Cross Country	Sherwood HS	2:45pm
ursday August 24 2023	Boys Soccer	Westminster	2:15pm

Saturday August 26 2023 Volleyball JV: Reservoir  
Var: Good Counsel JV: 8:15am  
Var: 8am

GSoccer: 1 bus, 50 total  
XC: 1 bus, 50 total  
BSoccer: 1 bus, 48 total  
Volleyball JV: 1 bus, 20 people, pick up 2pm  
Volleyball Var, 1 bus 20 people, pick up 2pm

Mike Senisi, CMAA  
Athletics and Activities Manager  
Atholton High School  
410-313-7080

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From: Cecilia Ferdows <cferdows@ridezum.com>  
Sent: Thursday, August 17, 2023 12:33 PM  
To: Michael Senisi <Michael\_Senisi@hcpps.org>  
Subject: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26

**! CAUTION: This email originated from outside of HCPPS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.**

Hi Michael,

Great talking to you this morning.

We are starting to plan your trips for next week. See below what we have so far. Are there any changes? We have 1 bus assigned per trip. The only thing I am missing is the number of students we are transporting per trip and an approximate return pickup time back to Atholton HS. Also, the volleyball trip on 8/26 I am missing the pickup time, destination address, approximate return pickup time back to Atholton HS, number of students we are transporting, and number of buses needed. Once I have that information I can confirm these trips for you. Thank you.

**From:** [Sarah Skinner](#)  
**To:** [Brian Nevin](#)  
**Subject:** [External] Re: ZUM SpEd run sheets, 8/25/23  
**Date:** Saturday, August 26, 2023 1:46:26 AM

---

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Thank you, Brian!

Sarah Skinner

On Aug 25, 2023, at 10:11 PM, Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

This should include spec Ed buses and vans

Brian Nevin, Director  
Office of Student Transportation  
410-313-6726

Begin forwarded message:

**From:** Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>  
**Date:** August 26, 2023 at 1:09:11 AM EDT  
**To:** Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>, Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>, cferdows@ridezum.com, Liz Sanchez <[liz@ridezum.com](mailto:liz@ridezum.com)>  
**Cc:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Subject:** ZUM SpEd run sheets, 8/25/23

<Driver Directions.pdf>



**From:** [Shilpan Patel](#)  
**To:** [Adam Downes](#)  
**Cc:** [Shiva Nagabushanaswamy](#); [cferdows@ridezum.com](mailto:cferdows@ridezum.com); [Liz Sanchez](#); [Brian Nevin](#); [Sarah Skinner](#)  
**Subject:** [External] Re: ZUM SpEd run sheets, 8/25/23  
**Date:** Saturday, August 26, 2023 1:45:22 AM  
**Attachments:** [Driver Directions.pdf](#)

---

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Thanks Adam!

On Aug 26, 2023, at 1:09 AM, Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)> wrote:

**From:** [Douglas Kampe](#)  
**To:** [Shiva Nagabushanaswamy](#); [Adam Downes](#)  
**Cc:** [Abhishek Garg](#); [Brian Nevin](#); [Cecilia Ferdows](#); [Lipi Sanghi](#); [Shilpan Patel](#)  
**Subject:** Re: [External] Updated route data for Friday.  
**Date:** Friday, August 25, 2023 9:40:06 PM

---

The processes will update all files, but the only real change you should notice are those PM drop off locations along with the updated route work Adam did.

Doug Kampe

---

**From:** Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>  
**Sent:** Friday, August 25, 2023 7:39:21 PM  
**To:** Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>  
**Cc:** Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>; Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>; Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>; Lipi Sanghi <[lsanghi@ridezum.com](mailto:lsanghi@ridezum.com)>; Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>  
**Subject:** Re: [External] Updated route data for Friday.

@Doug: Thats good. For PM routes fix, I assume you will only update stopLat and stop along in the LatLong file, for records with 'FromSchool'.

Regards,  
Shiva

On Fri, Aug 25, 2023 at 4:36 PM Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)> wrote:  
Will do!

Adam Downes  
Coordinator of Transportation, Planning & Technology  
Office of Student Transportation  
Howard County Public School System

---

**From:** Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>  
**Sent:** Friday, August 25, 2023 7:35:21 PM  
**To:** Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>; Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>; Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>  
**Cc:** Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>; Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>; Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Lipi Sanghi <[lsanghi@ridezum.com](mailto:lsanghi@ridezum.com)>; Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>  
**Subject:** Re: [External] Updated route data for Friday.

For the record, my contact at Versatrans believes he figured out how to fix the PM routes. I'm going to check a few and then send the updated route and student data over. [@Adam Downes](#) if you could let me know when you're done tonight I'll send it over.

Doug Kampe

---

**From:** Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>  
**Sent:** Friday, August 25, 2023 6:58:22 PM  
**To:** Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>  
**Cc:** Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>; Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>; Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>; Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Lipi Sanghi <[lsanghi@ridezum.com](mailto:lsanghi@ridezum.com)>; Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>  
**Subject:** Re: [External] Updated route data for Friday.

Thanks Brian, for the update. [@Douglas Kampe](#) we need your help publishing that data once Adam is done with his changes.

Regards,  
Shiva

On Fri, Aug 25, 2023 at 3:40 PM Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)> wrote:

He is not done yet. Still making some adjustments – minor ones I believe with regular ed. As for spec ed that is still in progress.

Adam will provide an update later when he gets a chance.

Thanks

Brian Nevin, Director  
Office of Student Transportation  
Howard County Public School System  
410-313-6726

---

**From:** Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>  
**Sent:** Friday, August 25, 2023 5:33 PM  
**To:** Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>  
**Cc:** Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>; Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>; Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>; Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Lipi Sanghi <[lsanghi@ridezum.com](mailto:lsanghi@ridezum.com)>; Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>  
**Subject:** Re: [External] Updated route data for Friday.

Hi Adam,

Checking in. Are you done with updating the routes for Monday?

Regards,

Shiva

On Fri, Aug 25, 2023 at 8:40 AM Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)> wrote:

Thanks, Doug, for publishing the data. I think you might need to do it again once Adam is done with today's changes. Please coordinate with Adam on that.

Thanks for following up with Tyler on the PM LatLong issue.

Regards,

Shiva

On Fri, Aug 25, 2023 at 8:34 AM Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)> wrote:

Hello,

I've posted data this morning, but I'm still waiting for Tyler to address the PM stop issue. There aren't a lot of occurrences where there will be an impact as you mentioned, but there are some occurrences.

I will request an update as well.

Thanks,

Doug

---

**From:** Shiva Nagabushanaswamy <[shiva@ridezum.com](mailto:shiva@ridezum.com)>  
**Sent:** Friday, August 25, 2023 11:30 AM  
**To:** Douglas Kampe <[Douglas\\_Kampe@hcpss.org](mailto:Douglas_Kampe@hcpss.org)>; Adam Downes <[Adam\\_Downes@hcpss.org](mailto:Adam_Downes@hcpss.org)>  
**Cc:** Shilpan Patel <[spatel@ridezum.com](mailto:spatel@ridezum.com)>; Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Lipi Sanghi <[lsanghi@ridezum.com](mailto:lsanghi@ridezum.com)>; Brian Nevin <[Brian\\_Nevin@hcpss.org](mailto:Brian_Nevin@hcpss.org)>; Abhishek Garg <[abhishek@ridezum.com](mailto:abhishek@ridezum.com)>  
**Subject:** [External] Updated route data for Friday.

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Hi Adam,

I assume you will be making some final changes for Zum routes today. Once you finish your changes, can you let this thread know? [@Douglas Kampe](#) you need to publish new data after that today. [@Adam Downes](#) Please share route sheets for GenEd/Sped after you are done making changes today.

Btw, [@Adam Downes](#) do you also expect to make any changes over the weekend?

[@Douglas Kampe](#) any updates on PM Lat Long issues in the LatLong file? Currently, as we said, we are using AM LatLong for PM stops too. Most of the time, it should work fine. But, there are situations where AM and PM stop addresses are different and then we will have issues. If you have a fix for this today, it would help a lot.

Regards,

Shiva

From: [Michael Senisi](#)  
To: [Cecilia Ferdows](#)  
Subject: Re: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26  
Date: Friday, August 25, 2023 8:53:08 PM

Thanks

Sent from my iPhone

On Aug 25, 2023, at 8:25 PM, Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)> wrote:

Yes, we are. That is confirmed for tomorrow at 8am.

On Fri, Aug 25, 2023 at 8:24 PM Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)> wrote:  
Thanks but we are still set for varsity going to Good Counsel

Sent from my iPhone

On Aug 25, 2023, at 8:07 PM, Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)> wrote:

Hi Michael,

We have canceled tomorrow's bus for JV. Thank you.

Cecilia

On Fri, Aug 25, 2023 at 7:21 PM Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)> wrote:  
Please confirm bus for tomorrow morning. We have not heard anything about how to check buses  
Only need 1 bus to Good Counsel, Jv will not be going to Reservoir

Sent from my iPhone

Begin forwarded message:

**From:** Meghan Kulzer <[Meghan\\_Kulzer@hcpss.org](mailto:Meghan_Kulzer@hcpss.org)>  
**Date:** August 25, 2023 at 2:09:25 PM EDT  
**To:** Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)>  
**Subject:** Re: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26

Just want to confirm our bus for tomorrow has a pick up time of 8am?

Thanks,  
Meghan

---

**From:** Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)>  
**Sent:** Thursday, August 17, 2023 3:27:56 PM

**To:** Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>; Jason Armstead <[Jason\\_Armstead@hcpss.org](mailto:Jason_Armstead@hcpss.org)>; Robert Thompson <[Robert\\_Thompson1@hcpss.org](mailto:Robert_Thompson1@hcpss.org)>; Earl E. Lauer <[Earl\\_Lauer@hcpss.org](mailto:Earl_Lauer@hcpss.org)>; Michael Cummings <[Michael\\_Cummings@hcpss.org](mailto:Michael_Cummings@hcpss.org)>; Meghan Kulzer <[Meghan\\_Kulzer@hcpss.org](mailto:Meghan_Kulzer@hcpss.org)>; Robert Moy <[Robert\\_Moy@hcpss.org](mailto:Robert_Moy@hcpss.org)>  
**Subject:** Re: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26

Pick up times

GSoccer: 1 bus, 50 total, pick up 7:15pm  
XC: 1 bus, 50 total, pick up 6:30pm  
BSoccer: 1 bus, 48 total, pick up 7:15pm  
Volleyball JV: 1 bus, 20 people, pick up 2pm  
Volleyball Var, 1 bus 20 people, pick up 2pm

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Mike Senisi, CMAA  
Athletics and Activities Manager  
Atholton High School  
410-313-7080

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**From:** Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)>  
**Sent:** Thursday, August 17, 2023 3:24 PM  
**To:** Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>  
**Cc:** [hcpss\\_trips@ridezum.com](mailto:hcpss_trips@ridezum.com) <[hcpss\\_trips@ridezum.com](mailto:hcpss_trips@ridezum.com)>; Jason Armstead <[Jason\\_Armstead@hcpss.org](mailto:Jason_Armstead@hcpss.org)>; Robert Thompson <[Robert\\_Thompson1@hcpss.org](mailto:Robert_Thompson1@hcpss.org)>; Earl E. Lauer <[Earl\\_Lauer@hcpss.org](mailto:Earl_Lauer@hcpss.org)>; Michael Cummings <[Michael\\_Cummings@hcpss.org](mailto:Michael_Cummings@hcpss.org)>; Meghan Kulzer <[Meghan\\_Kulzer@hcpss.org](mailto:Meghan_Kulzer@hcpss.org)>; Robert Moy <[Robert\\_Moy@hcpss.org](mailto:Robert_Moy@hcpss.org)>  
**Subject:** Re: [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26

Thank you for the conversation today. Here is next week's schedule.

Date	Sport	Location	BUS
Tuesday, August 22, 2023	Girls Soccer	Winters Mill	2:15pm
Wednesday, August 23, 2023	Cross Country	Sherwood HS	2:45pm
Thursday, August 24, 2023	Boys Soccer	Westminster	2:15pm
		JV Reservoir	JV: 8:15am
Saturday, August 26, 2023	Volleyball	Var: Good Counsel	Var: 8am

GSoccer: 1 bus, 50 total  
XC: 1 bus, 50 total  
BSoccer: 1 bus, 48 total  
Volleyball JV: 1 bus, 20 people, pick up 2pm  
Volleyball Var, 1 bus 20 people, pick up 2pm

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Mike Senisi, CMAA  
Athletics and Activities Manager  
Atholton High School  
410-313-7080

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**From:** Cecilia Ferdows <[cferdows@ridezum.com](mailto:cferdows@ridezum.com)>  
**Sent:** Thursday, August 17, 2023 12:33 PM  
**To:** Michael Senisi <[Michael\\_Senisi@hcpss.org](mailto:Michael_Senisi@hcpss.org)>  
**Subject:** [External] Atholton HS - Athletic Trips Week of 8/21 - 8/26

**[CAUTION: This email originated from outside of HCPSS. Do not click links or open attachments, unless you recognize the sender and know the content is safe.]**

Hi Michael,

Great talking to you this morning.

We are starting to plan your trips for next week. See below what we have so far. Are there any changes? We have 1 bus assigned per trip. The only thing I am missing is the number of students we are transporting per trip and an approximate return pickup time back to Atholton HS. Also, the volleyball trip on 8/26 I am missing the pickup time, destination address, approximate return pickup time back to Atholton HS, number of students we are transporting, and number of buses needed. Once I have that information I can confirm these trips for you. Thank you.

8/22/23	Atholton HS - 6520 Frestown Rd, Columbia, MD 21044	Girls Soccer	Winters Mill HS - 560 Gorsuch Rd, Westminster, MD 21157	2:15 PM		1
8/24/23	Atholton HS - 6520 Frestown Rd, Columbia, MD 21044	Cross Country	Westminster HS - 1225 Washington Rd, Westminster, MD 21157	2:15 PM		1
8/24/23	Atholton HS - 6520 Frestown Rd, Columbia, MD 21044	Boys Soccer	Sherwood HS - 300 Olney Sandy Spring Rd, Sandy Spring, MD 20960	2:45 PM		1
8/26/23	Atholton HS - 6520 Frestown Rd, Columbia, MD 21044	Volleyball				

Best,

Cecilia Ferdows  
School Operations Manager

